### KANTAR MEDIA



# **UEFA National Association Research**

Slovak Football Association (SFZ) April 2019



#### **Executive Summary**

Objectives	Methodology	
<ul> <li>To get an overview of the attitudes towards football in Slovakia (including the national association, the national team, women's football, domestic competitions and grassroots)</li> <li>To get a clear picture on how football ranks</li> </ul>	<ul> <li>20 mins survey</li> <li>1000 interviews</li> <li>Interviews conducted in Slovakian</li> </ul>	
<ul> <li>compared to other sports and entities</li> <li>To understand the reasons for the current status of football in Slovakia</li> </ul>	<ul> <li>Conducted online</li> <li>Fieldwork period: 22<sup>nd</sup> March – 2<sup>nd</sup> April 2019</li> </ul>	
To identify areas to be addressed in future organisational planning in order to improve the image of football in Slovakia	Fieldwork period: 28 <sup>th</sup> January – 2 <sup>nd</sup> February 2016	

#### **Sampling**

Region Gender Age 18-24 15% Košický 15% 49% Prešovský 15% 25-34 24% Nitriansky 13% Žilinský 13% 35-44 21% Banskobystrický 12% 51% 45-54 20% Bratislavský 11% 11% Trenčiansky 55+ 20% Trnavský 10%

Nationally representative sample of the 18+ population based on age, gender and region

#### **Summary of key points**

## Sports interest & football following

- Football ranked #2 and stable since 2016
- Overall football interest on par with European benchmark, though less engaged following
- National team football generates higher interest than domestic league, but gap is closing

## Football participation

- Sits behind individual sports amongst adults
- Is the most popular sport amongst children
- Emphasising social and fitness side of game & developing new formats could encourage more adult participation

#### Women's football

- Ranked #12 for interest
- "sport for men" perception
- Lack of media coverage and local teams a hindrance
- If growing women's football is a SFZ priority, it needs both Marketing / Comms as well as Grassroots working on a strategy

#### Image

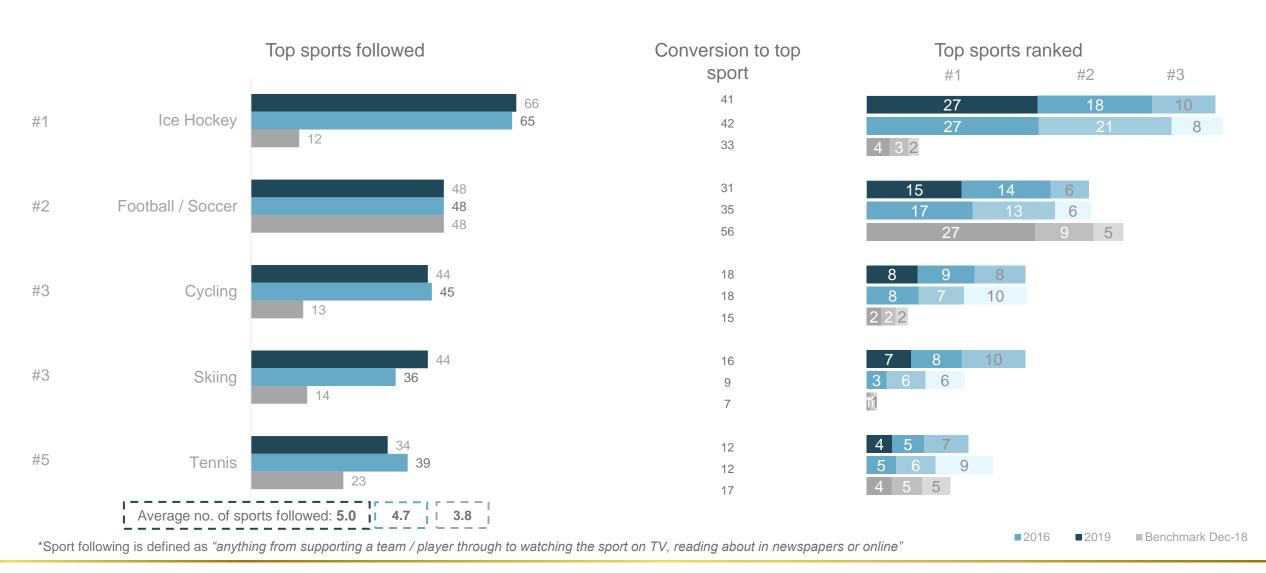
- SFZ image has improved since 2016
- Still room for improvement, as there is a lack of understanding of the role of the SFZ
- Need to better promote SFZ's role outside the national team, in areas such as grassroots football

#### Engagement

- Website & Facebook page the strongest communication channels for the SFZ
- Opportunity to utilise these to better promote SFZ's initiatives
- Media
   partnerships
   remain essential
   as many people
   use non-SFZ
   channels (e.g.
   Dennik Sport)

## Sports Interest

#### **Sports interest (%)**

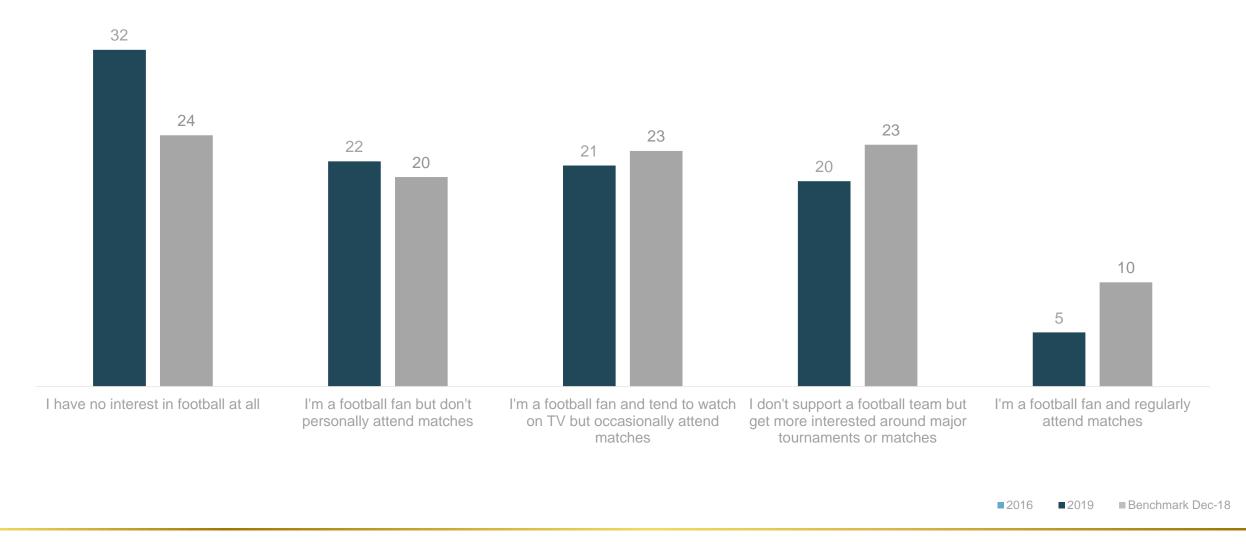


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S1: Which of these sports do you follow?

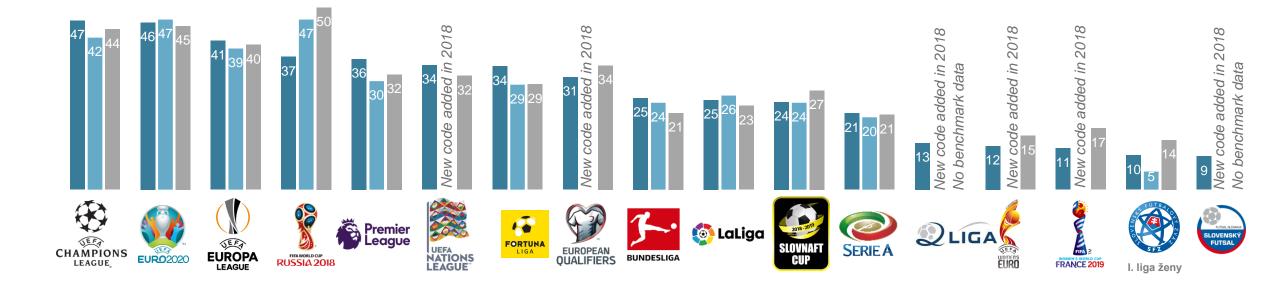
S2: Which of the following sports are your favourite? Please rank your top 3 sports in order of preference. Base: All respondents 2019 (1001), 2016 (1002), Benchmark Dec-18 (49584)

#### Types of men's football fan (%)





#### **Competition interest – adult population (%)**



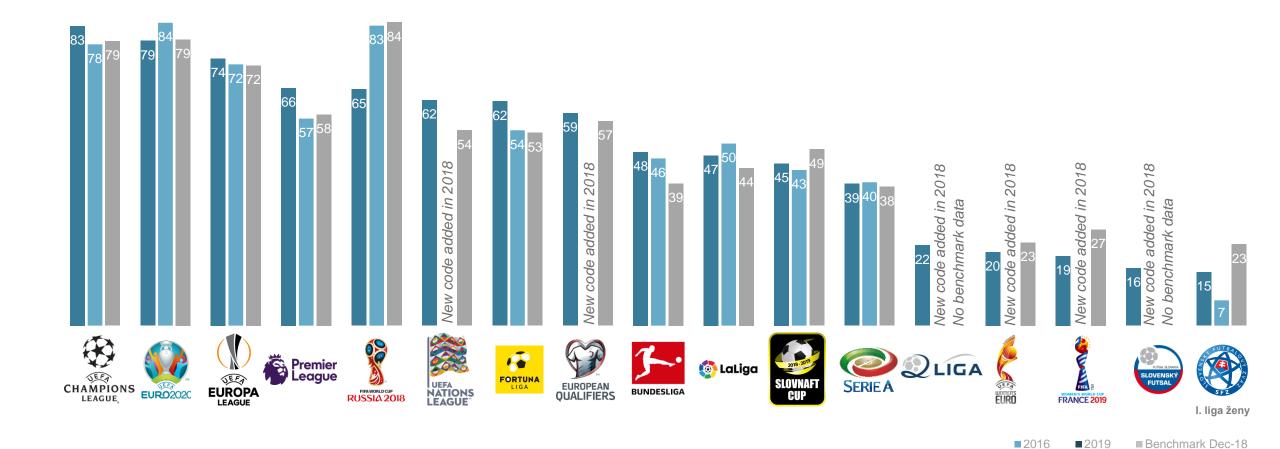


■ Benchmark Dec-18

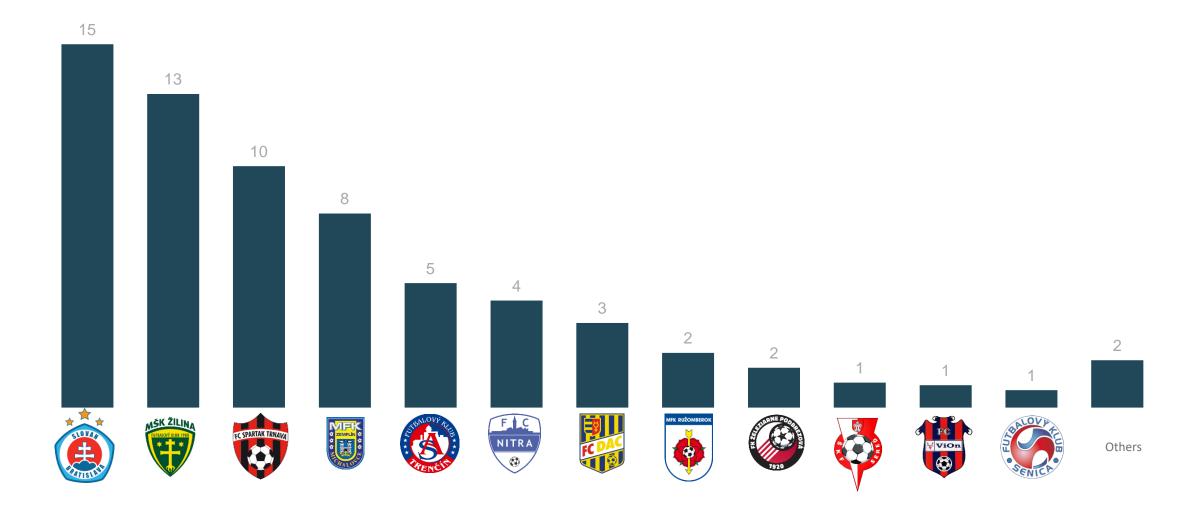
2016

**2019** 

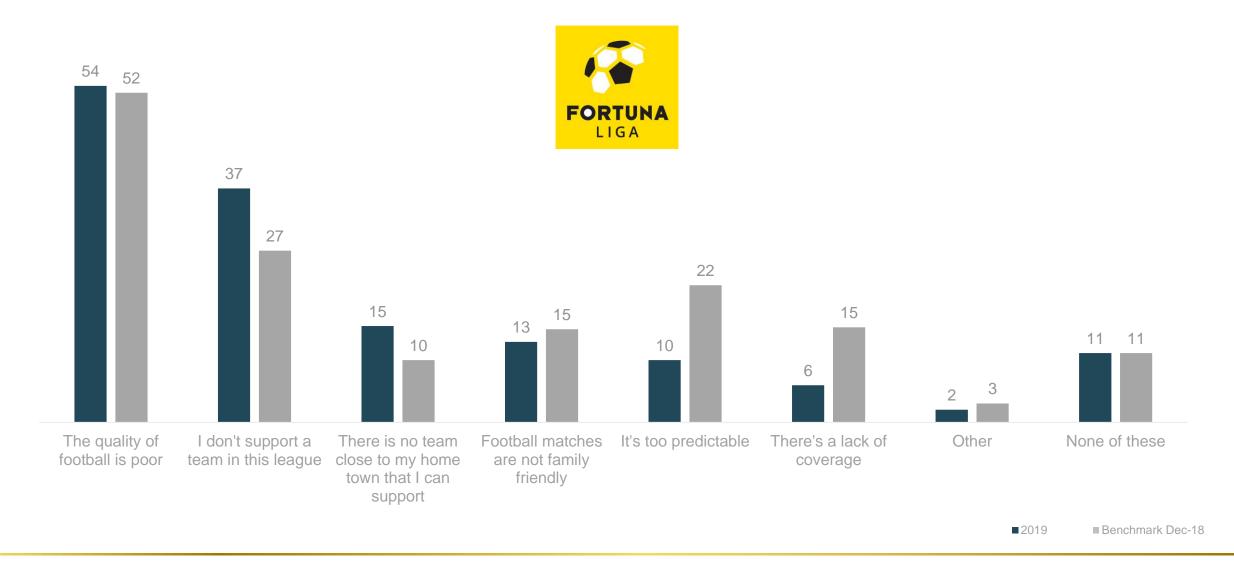
#### **Competition interest – football fans (%)**



#### Favourite domestic club (%)



#### Reasons for lack of interest in the 1. slovenská liga – football fans (%)



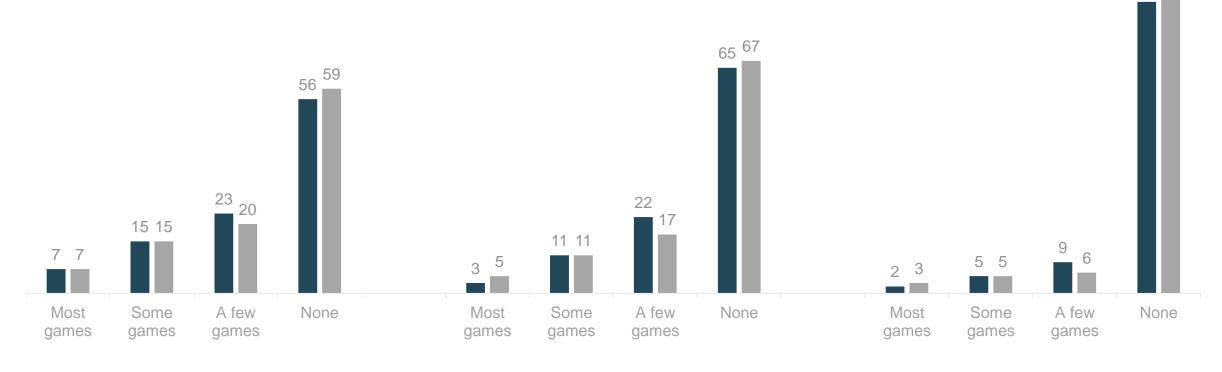


#### Club Football Attendance (%)





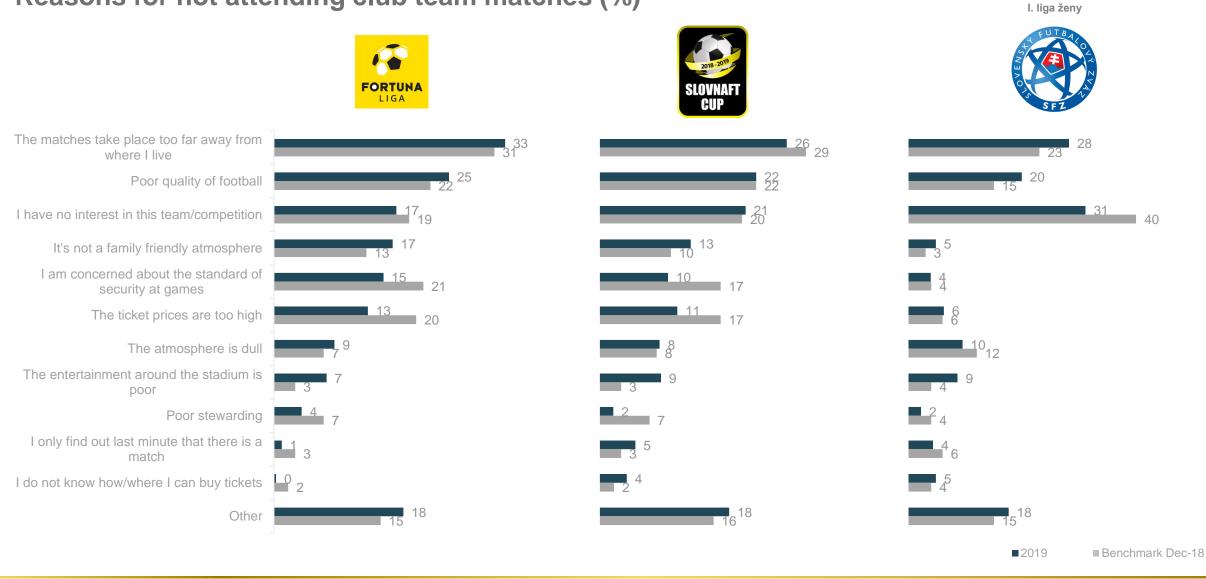




**2**019

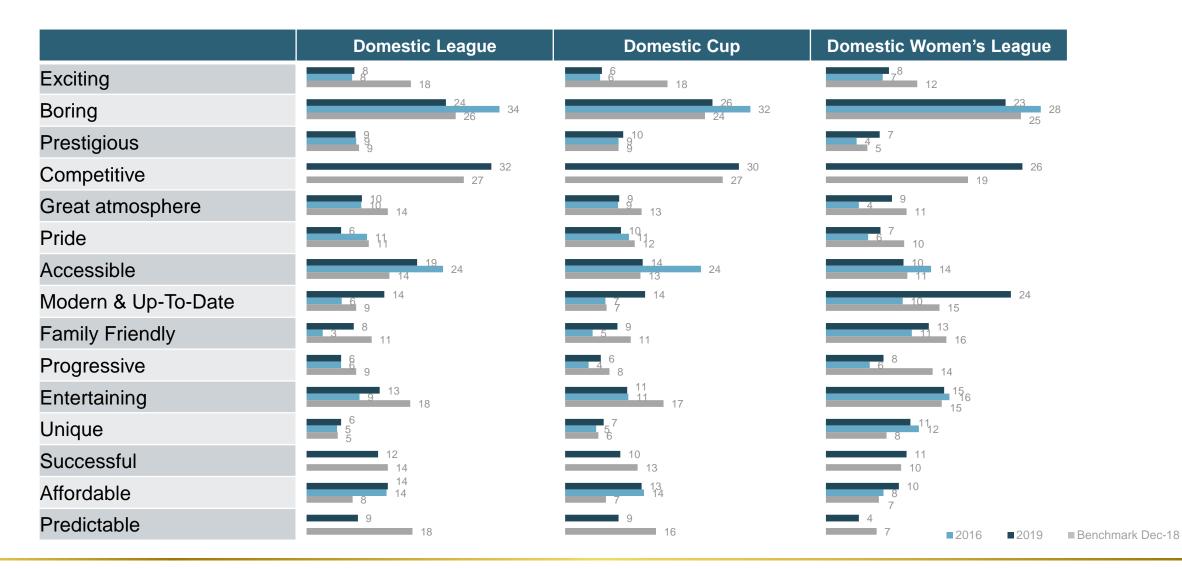
■ Benchmark Dec-18

#### Reasons for not attending club team matches (%)



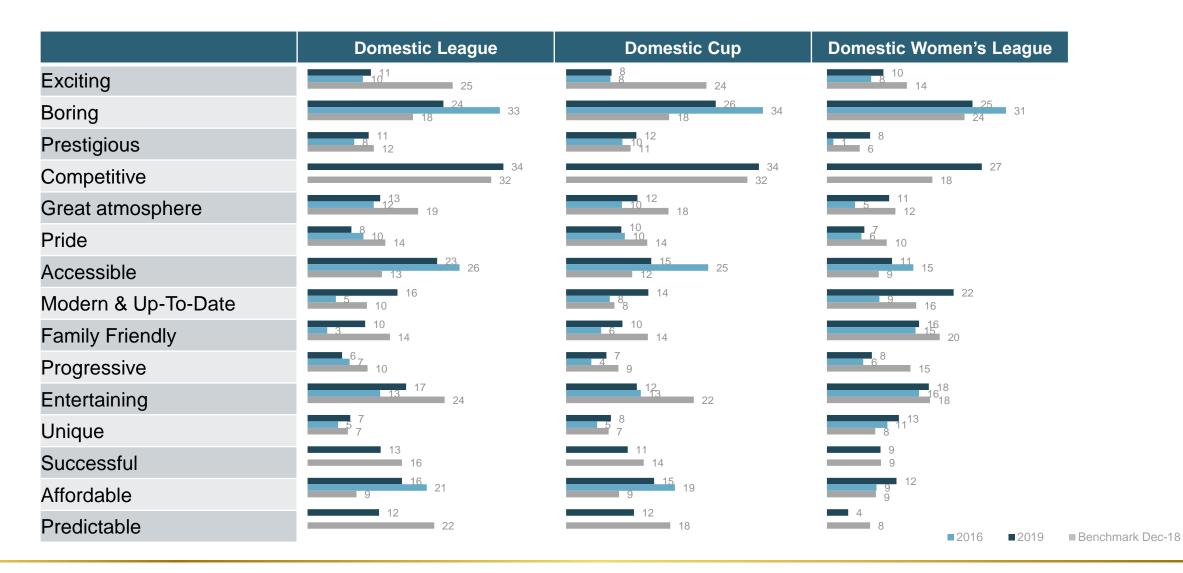


#### Imagery of domestic competitions – adult population (%)





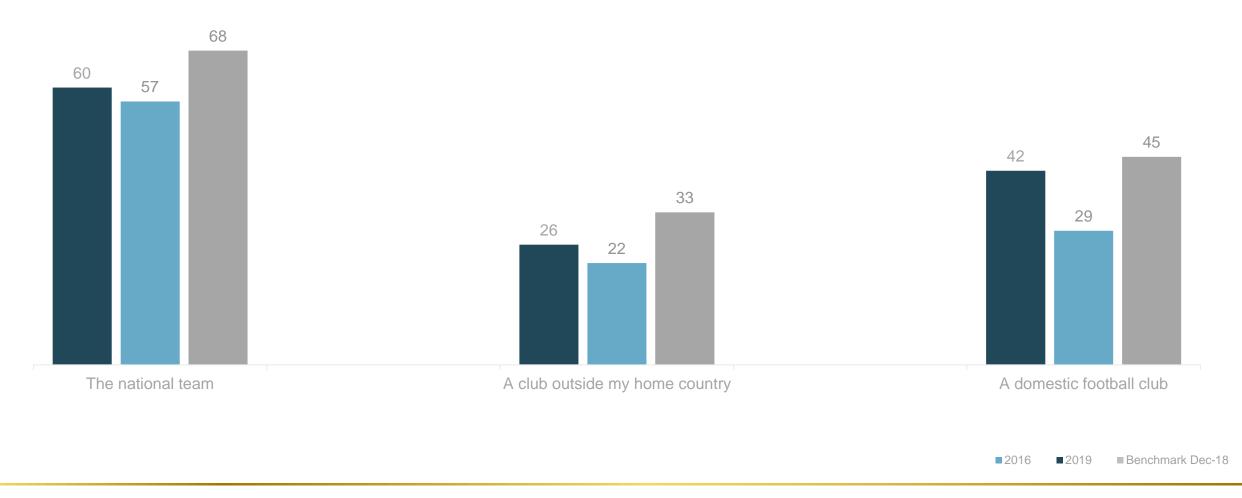
#### Imagery of domestic competitions – football fans (%)





#### Club and national team following (%)

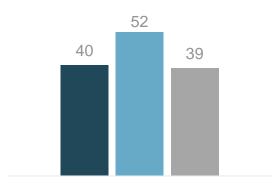
I am a supporter of...





#### Club vs. country (%)



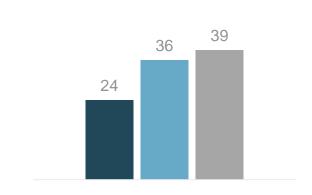


"My national team is the most important thing to me as a football fan"

Top 2 box

"My **club team** is the most important thing to me as a football fan"

Bottom 2 box























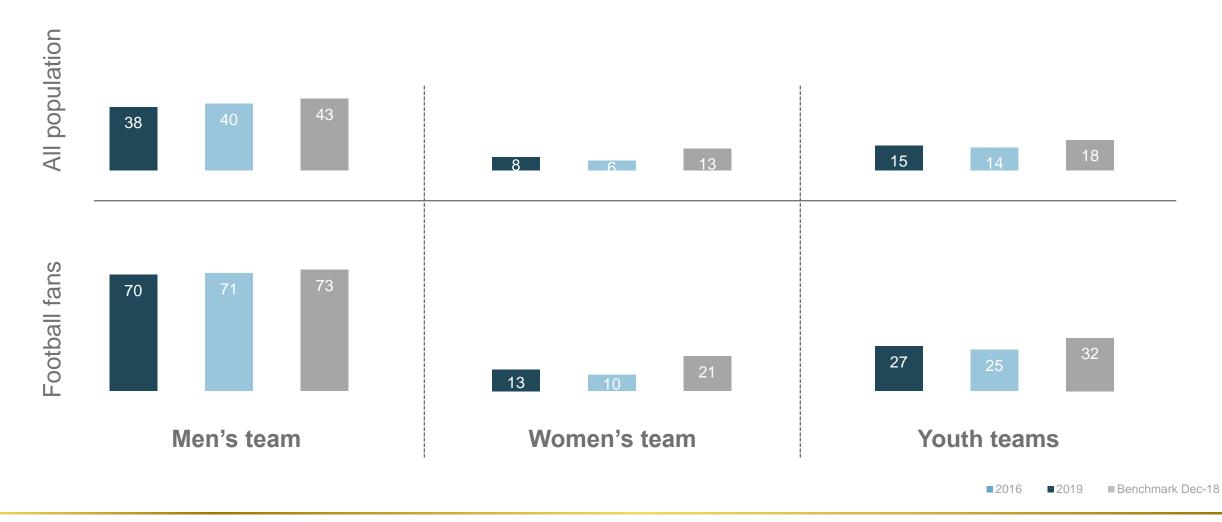


**2019** 

■ Benchmark Dec-18

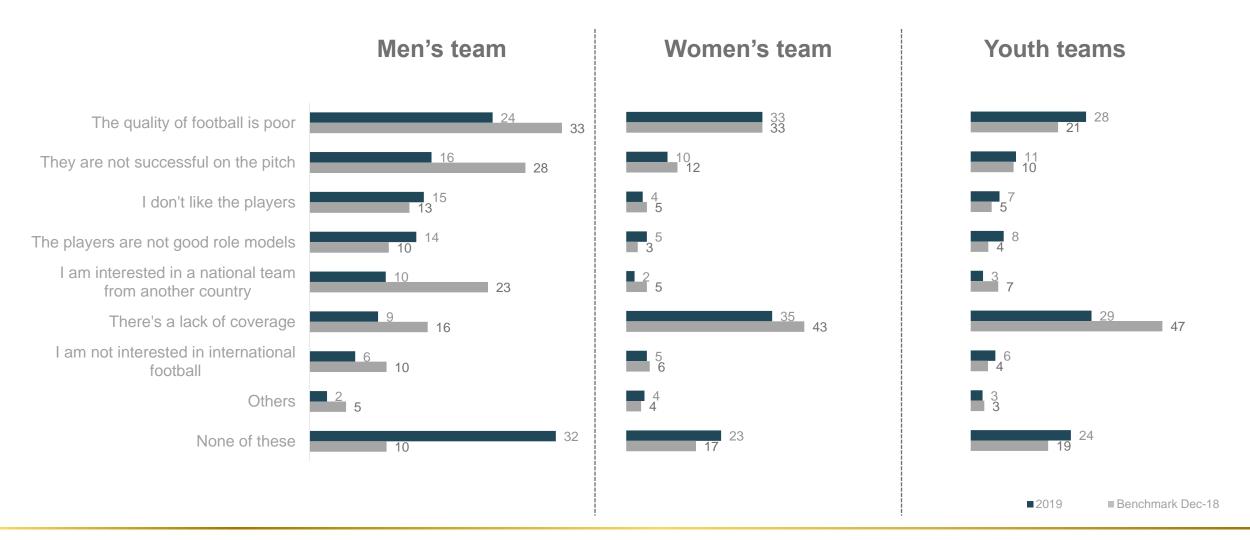


#### **National team interest (%)**





#### Reasons for lack of interest in national teams – football fans (%)

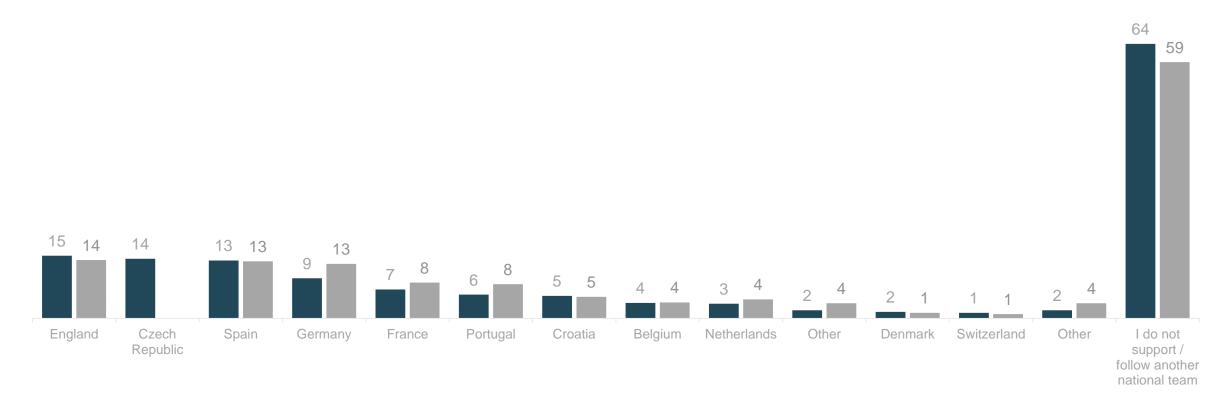




F7: Why are you not interested in the Women's national team?; F8: Why are you not interested in the Women's national team?; F8A: Why are you not interested in the Youth national teams?

#### Other national team following (%)

I am a supporter of...

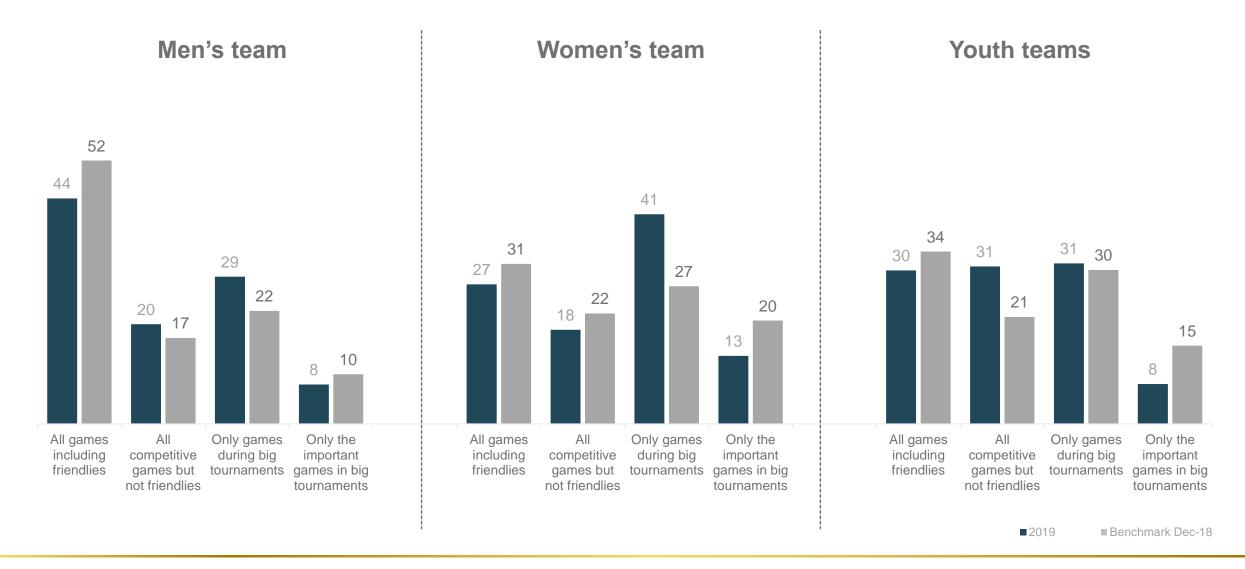


■2019

■ Benchmark Dec-18

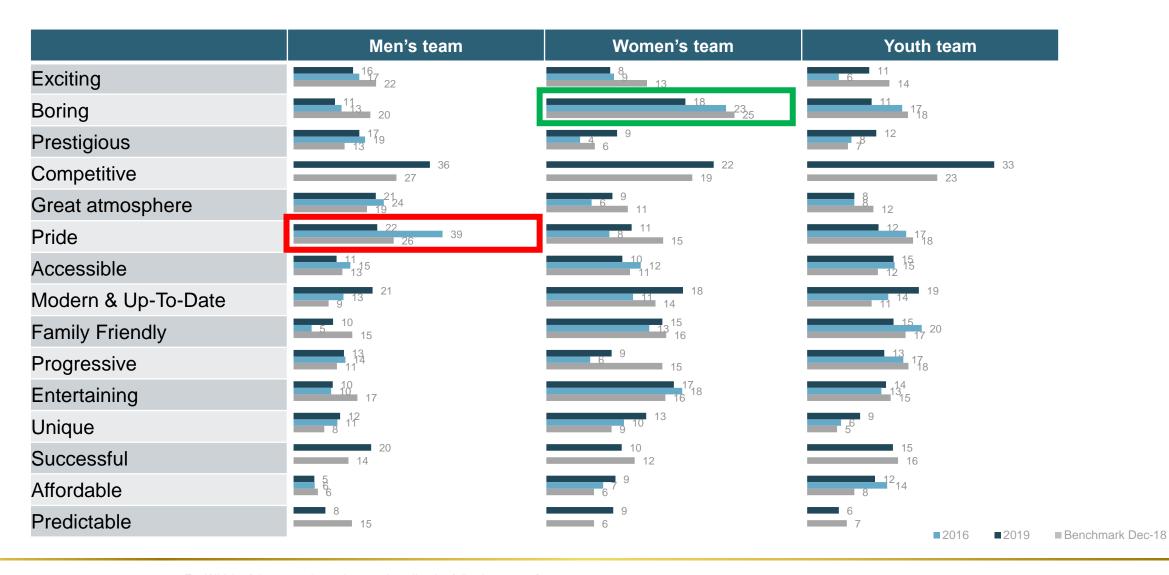


#### Types of national team matches following (%)



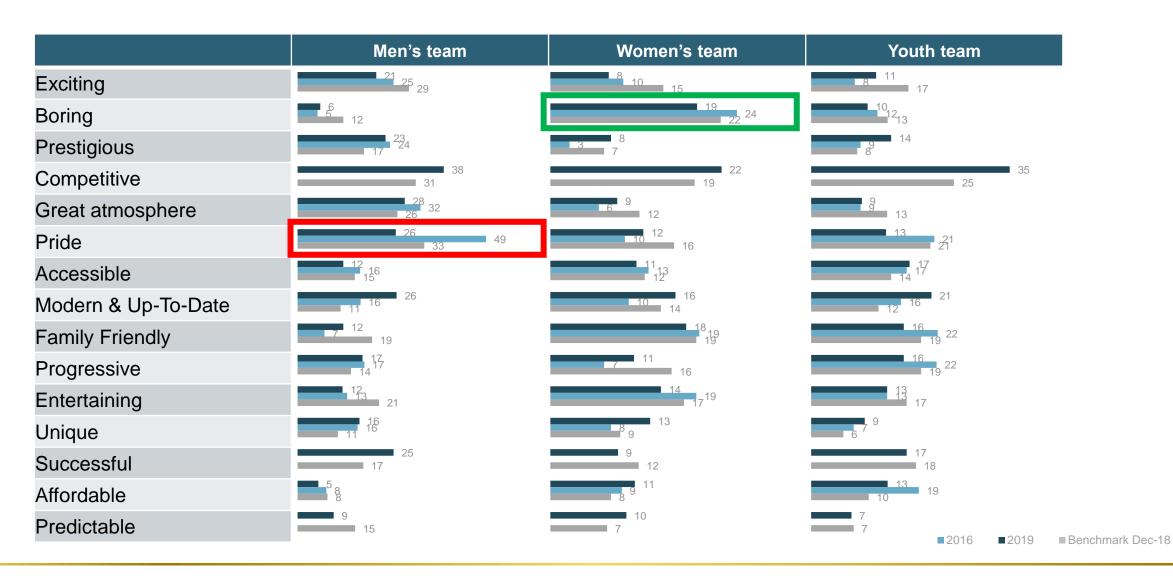


#### Imagery of national teams— adult population (%)





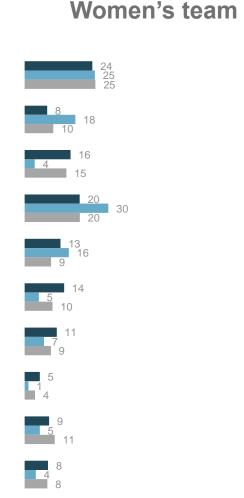
#### Imagery of national teams—football fans (%)

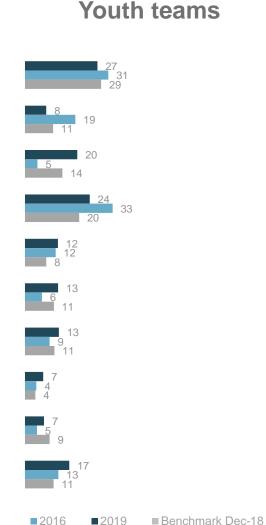




#### National teams' brand image (%)

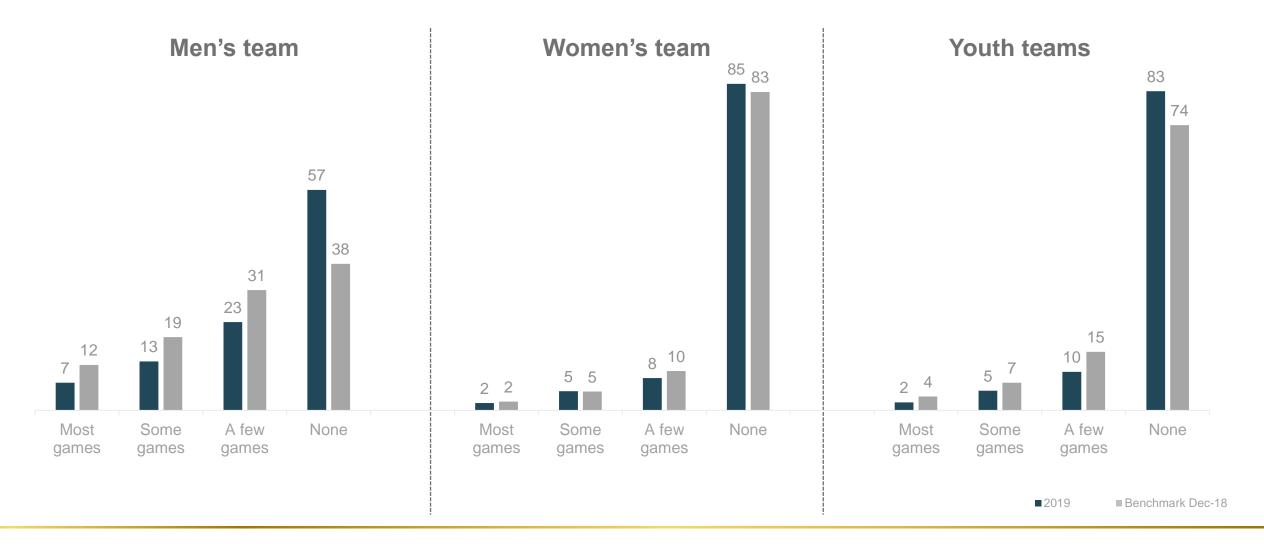






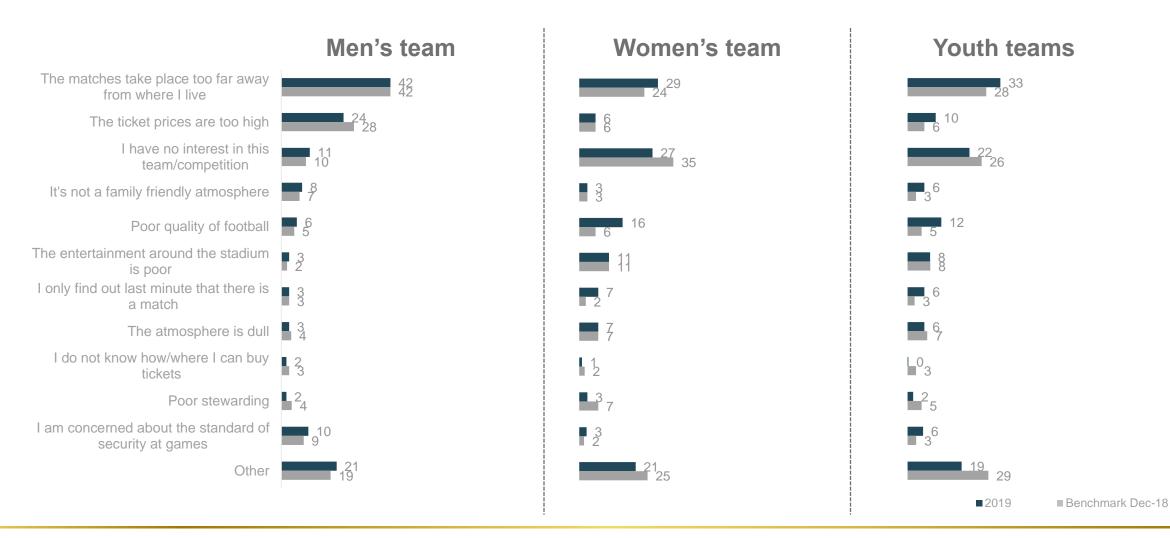


#### **National Football Attendance (%)**





#### Reasons for not attending national team matches (%)



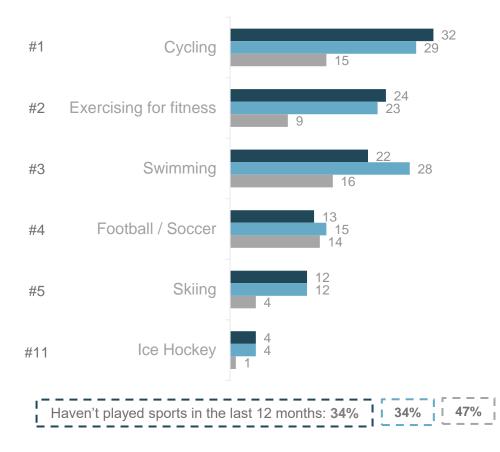


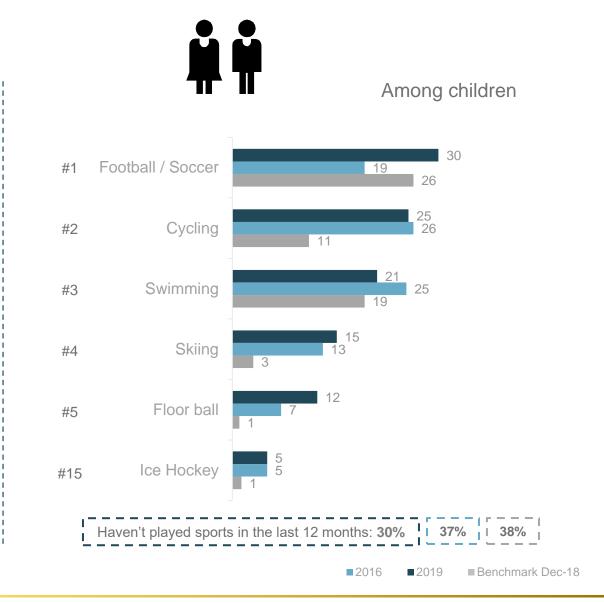
### **Participation**

#### **Sports participation (%)**



#### Among adults





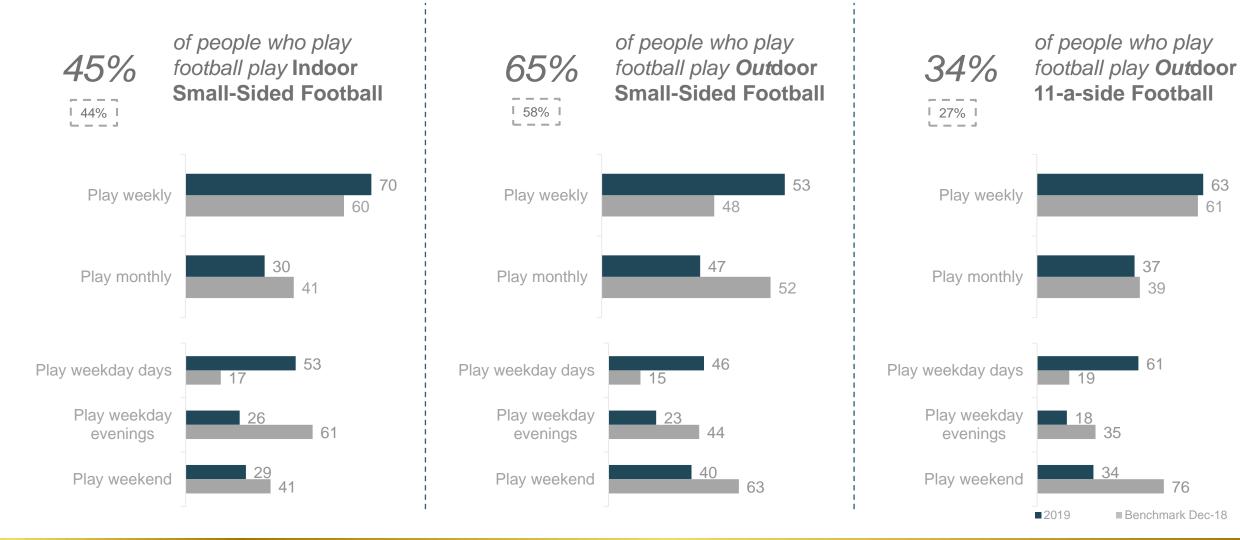


#### **Context – registered participation figures**

UEFA Participation - NA snapshot (figures not including professional players)				
Category	2015/2016	2016/2017	2017/2018	Year-on-Year % change
Registered Male Players U18	37'433	45'107	48'450	+20.5%
Registered Male Players Over 18	25'362	44'434	41'720	+75,2% -6.1% SFZ
Men's Subtotal	62'795	89'541	90'170	+42.6% +100.0% YOY % Change
Registered Female Players U18	2'212	2'623	2'888	+18.6%
Registered Female Players Over 18	529	478	528	-9.6%
Women's Subtotal	2'741	3'101	3'416	+13.1%
Grand Total	65'536	92'642	93'586	+41.4% (+1.0%

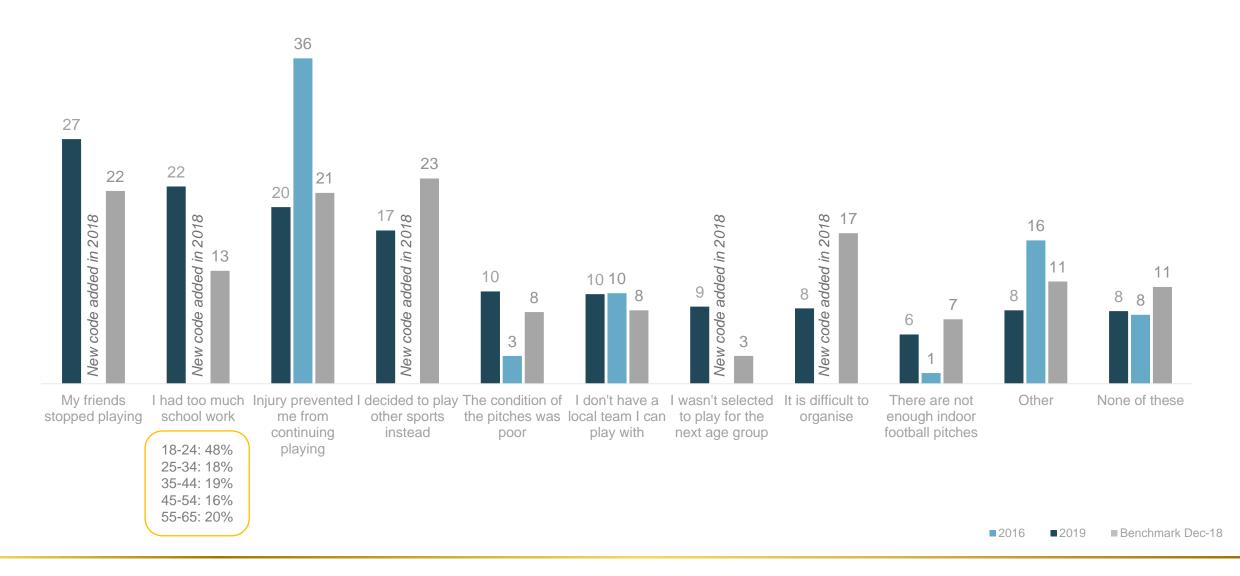


#### Type, frequency and time of football participation (%) - Adults



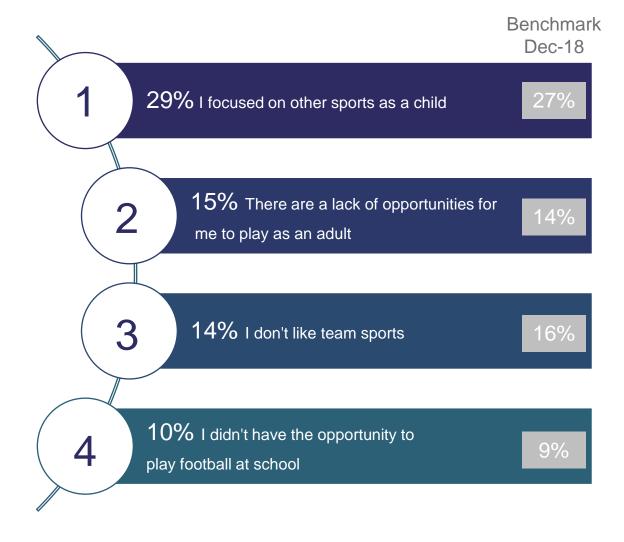


#### Reasons men stopped playing football (%)





#### Barriers to football participation among men (%)



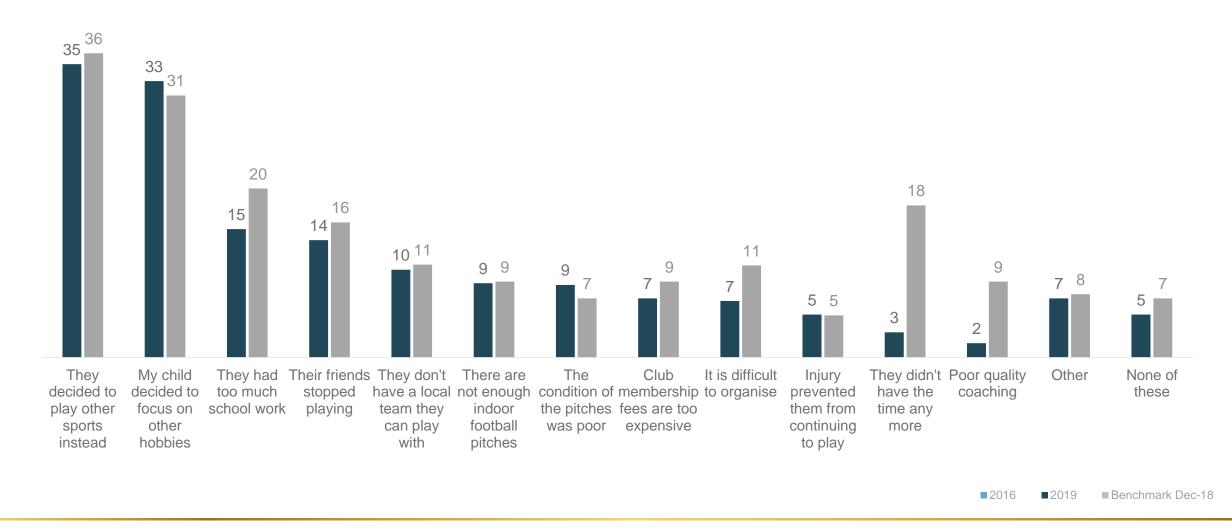


■ Benchmark Dec-18

■2016

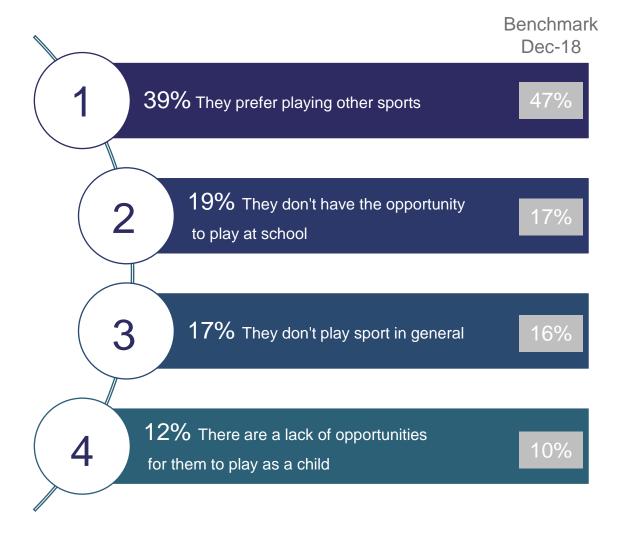
**2019** 

#### Reasons children stopped playing football (%)





#### Barriers to football participation among children (%)





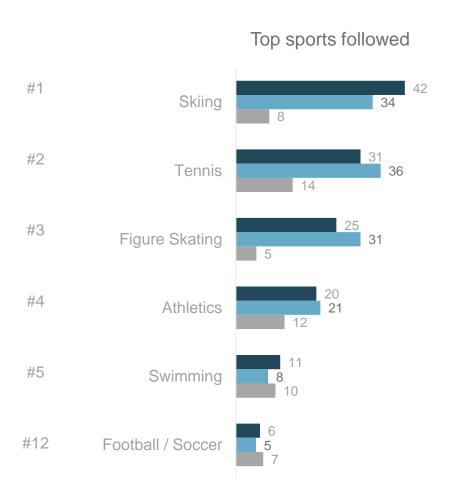
■ Benchmark Dec-18

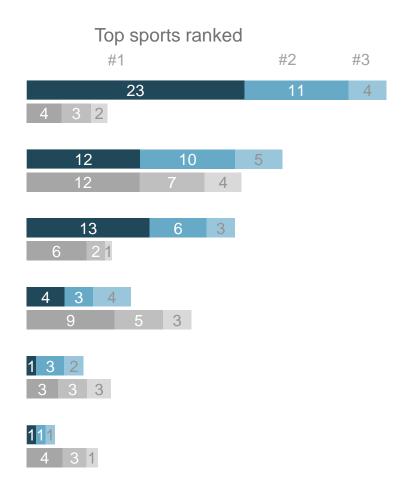
■2016

**2019** 

Women's Sport

#### **Sports interest (%)**





■2016

**2019** 

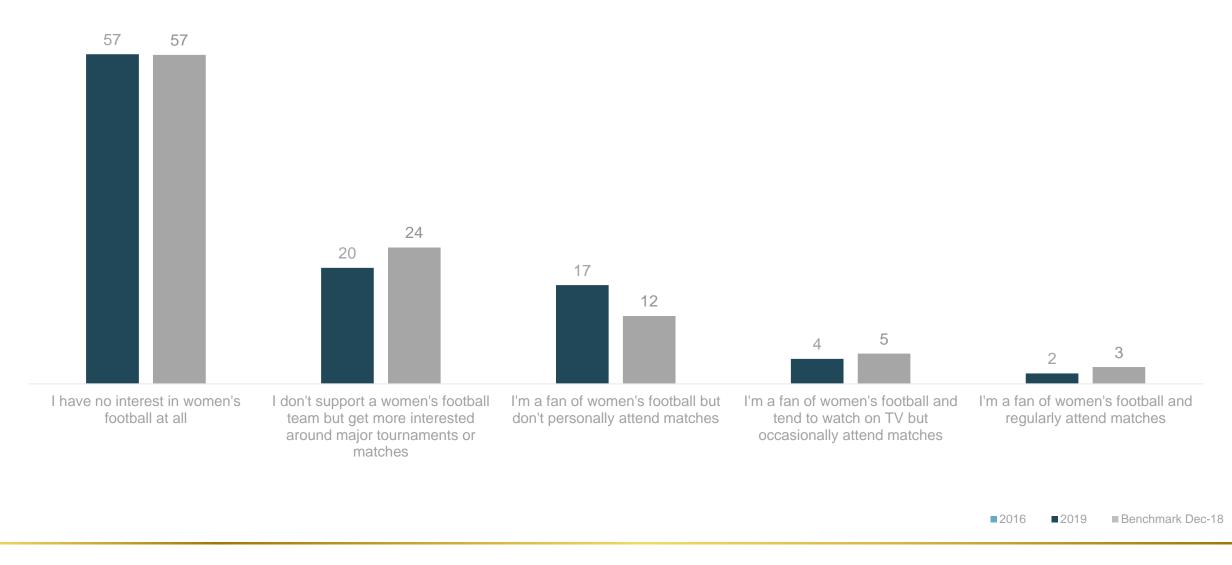
<sup>\*</sup>Sport following is defined as "anything from supporting a team / player through to watching the sport on TV, reading about in newspapers or online"



■ Benchmark Dec-18

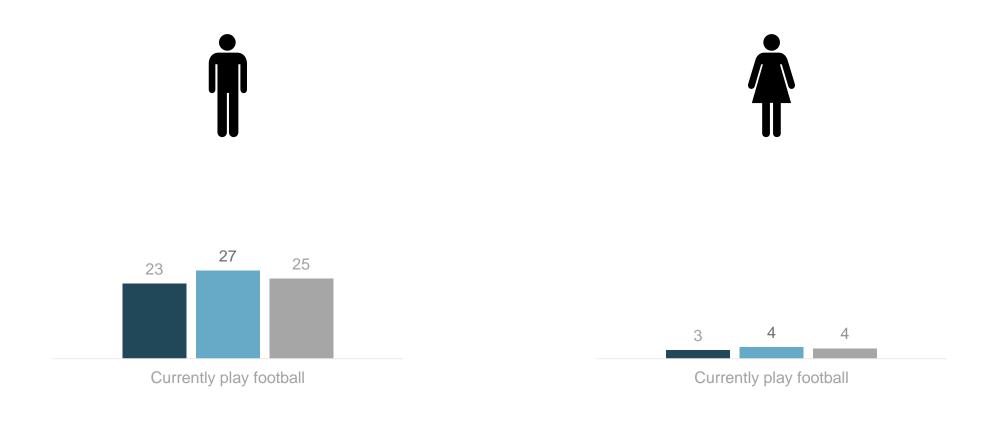
<sup>\*</sup>Interest is defined as "interest in women's competitions" and "interest in both men and women's competitions"

#### Types of women's football fan (%)





#### Participation in football among men and women (%)



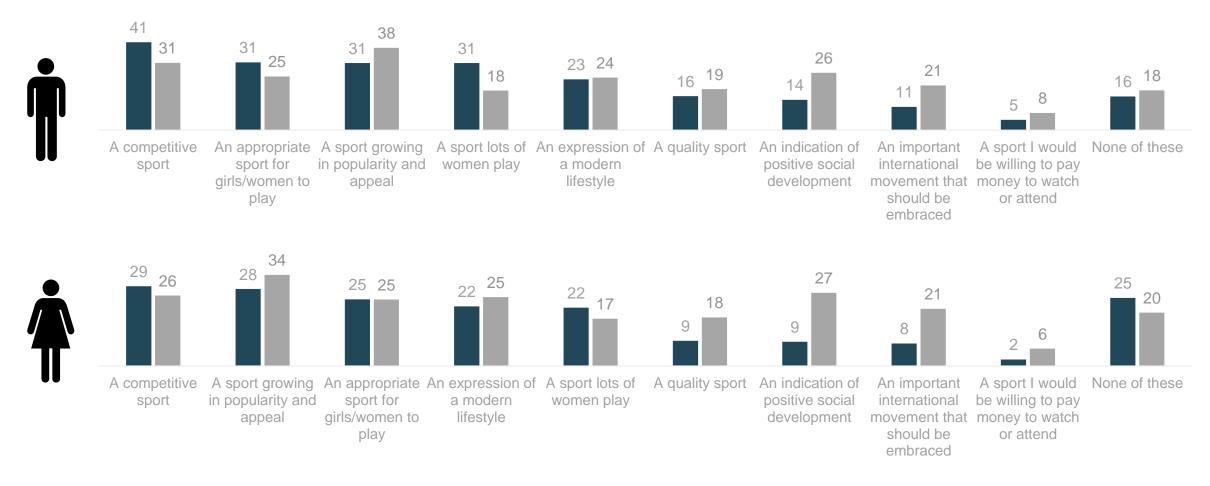


■ Benchmark Dec-18

**2016** 

**2019** 

#### Attitudes to women's football (%)

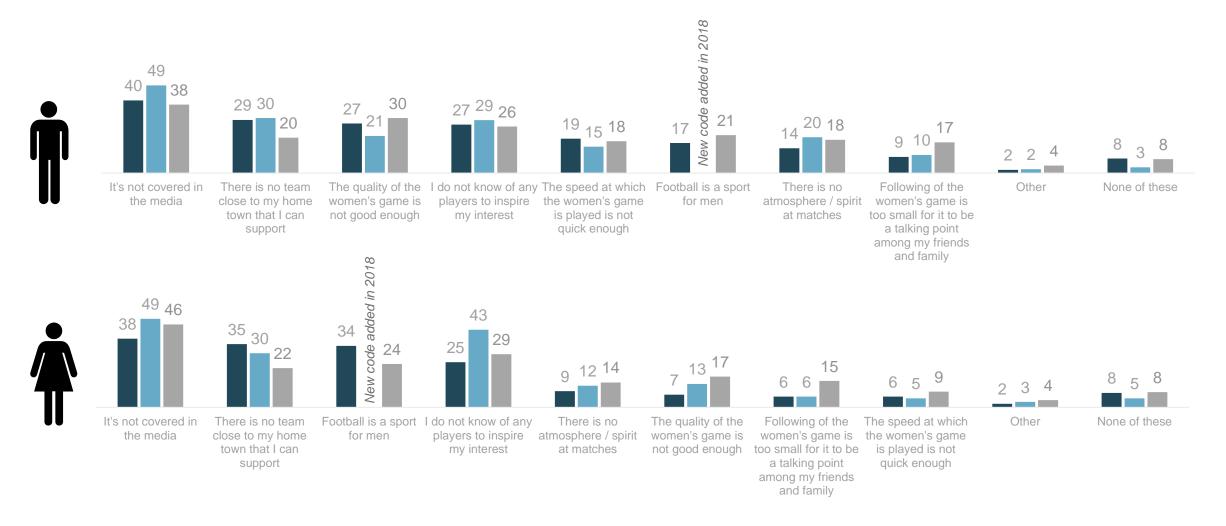


<sup>\*</sup>Interest is defined as "interest in women's competitions" and "interest in both men and women's competitions" 2016

■2019 ■ Benchmark Dec-18



#### Barriers to women's football (%)

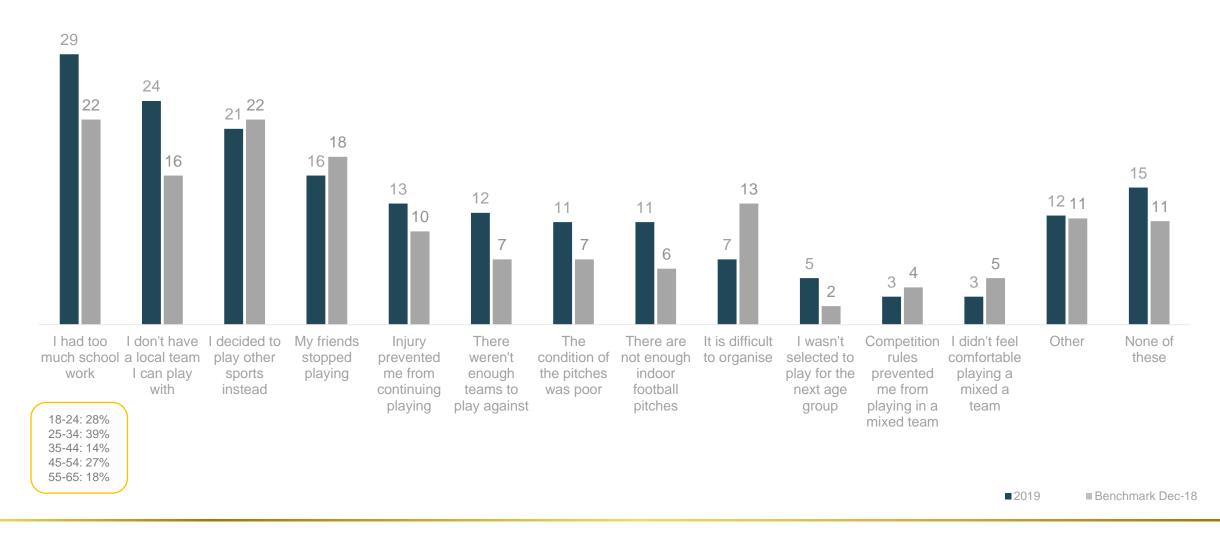


<sup>\*</sup>Interest is defined as "interest in women's competitions" and "interest in both men and women's competitions" 2016



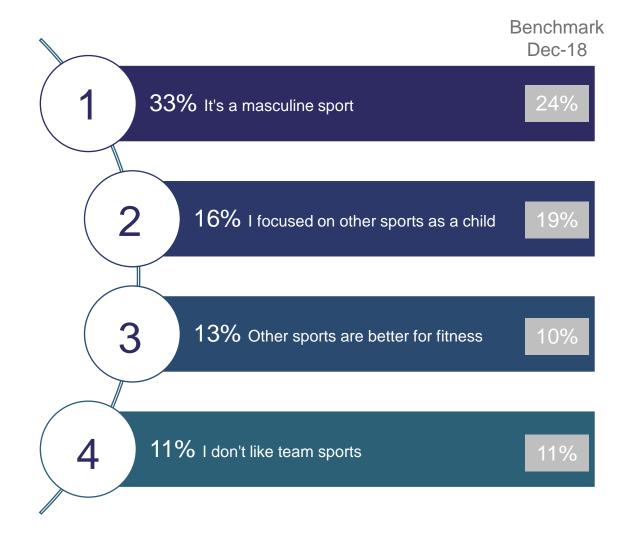


#### Reasons women stopped playing football (%)





#### Barriers to football participation for women (%)





■ Benchmark Dec-18

**2016** 

**2019** 

## Image

#### Sports image (%)



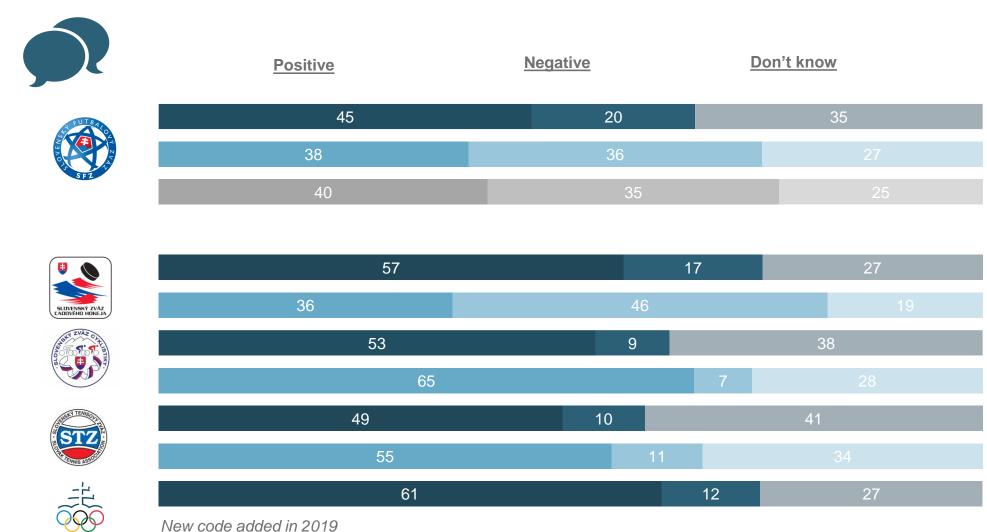


■ Benchmark Dec-18

**2016** 

**2019** 

#### Image of sporting organisations (%)





NA22: How do you rate the overall image of each organisation?

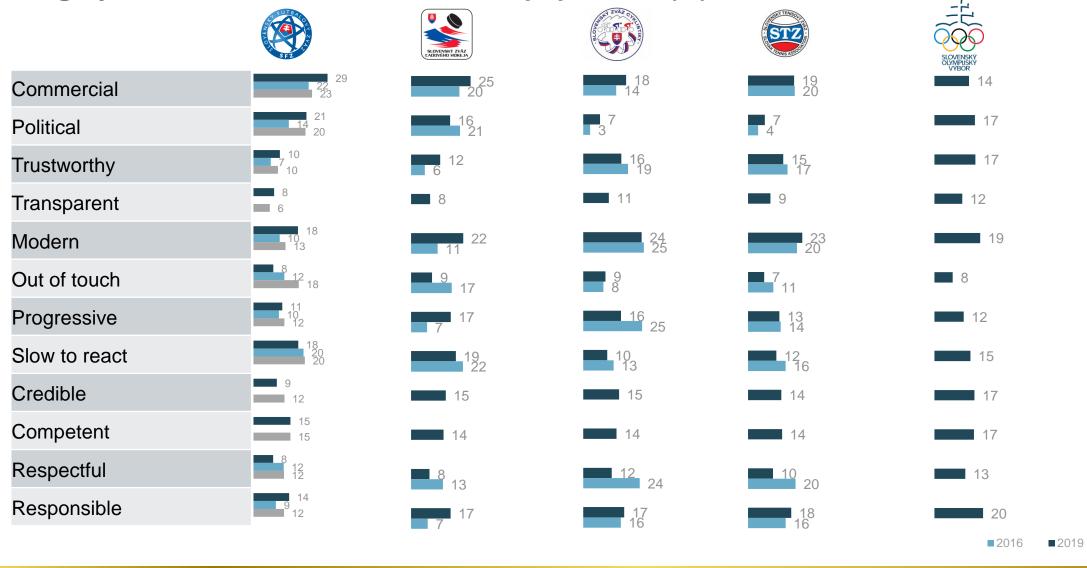
Base: All respondents 2019 (1001), 2016 (1002), Benchmark Dec-18 (39775)

■ Benchmark Dec-18

**2016** 

**2019** 

#### Imagery of national associations – adult population (%)

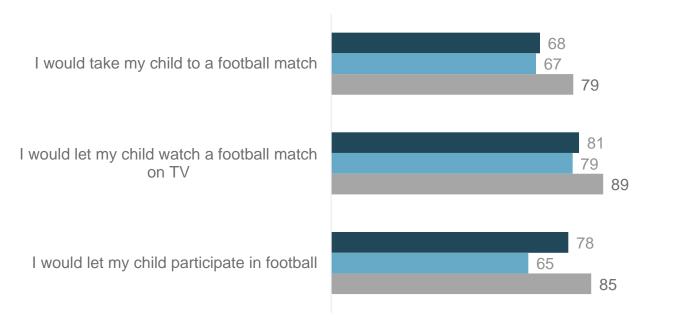




#### Attitudes to children's involvement in football (%)

# Proportion of parents with a positive image: 48%

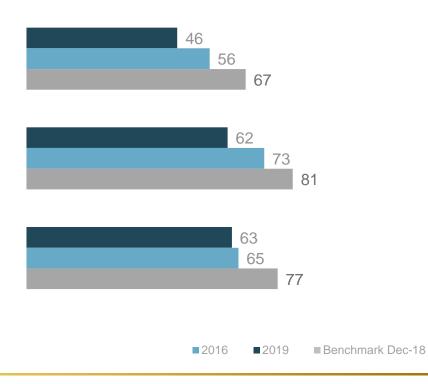
Those who believe National Association has a positive image:



# Proportion of parents with a negative image: 19%

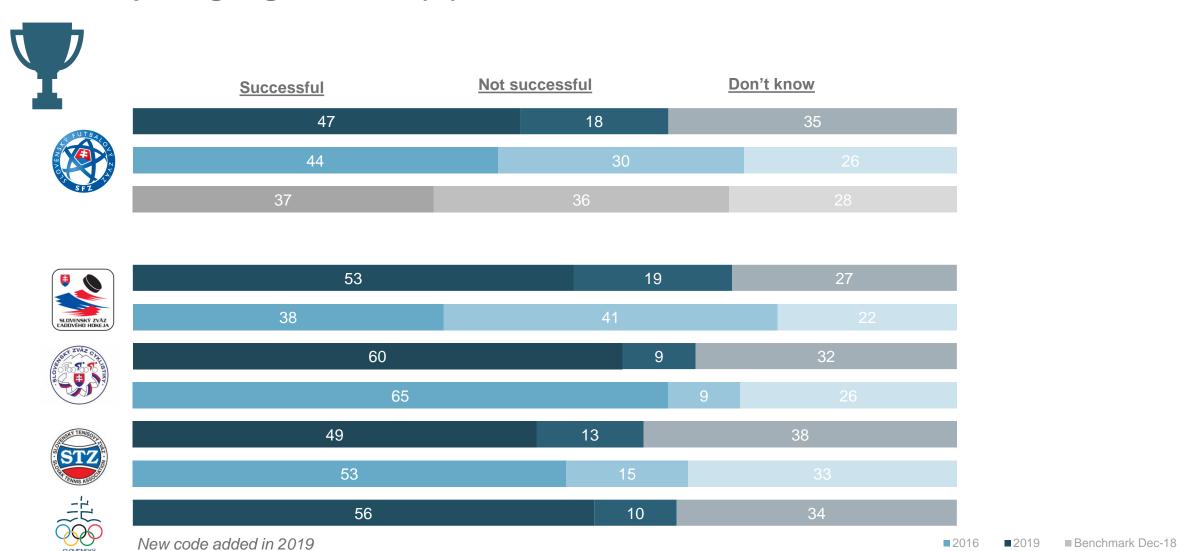
50% 34%

Those who believe National Association has a negative image:





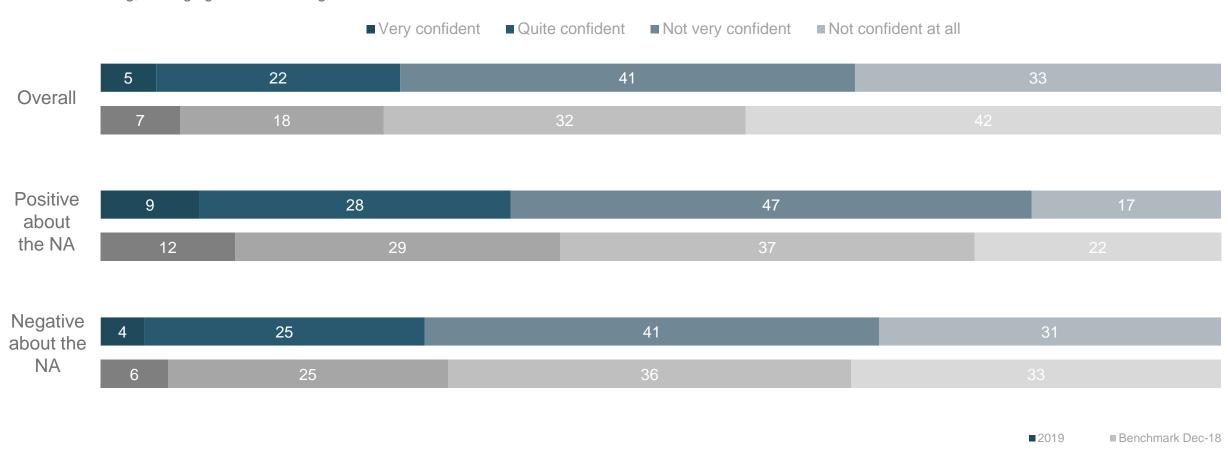
#### **Success of Sporting Organisations (%)**





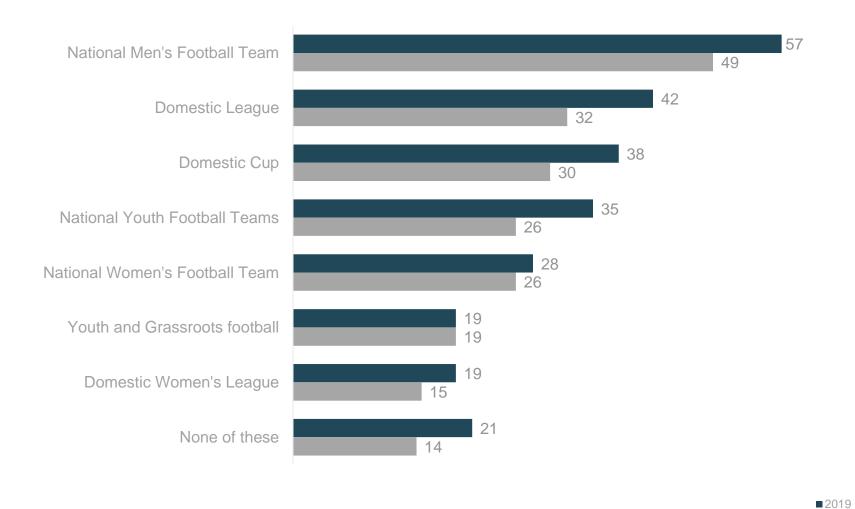
#### **Understanding what the National Association does (%)**

Are respondents confident that they know what National Association does in leading, managing and overseeing football?





#### **Associations with National Associations (%)**



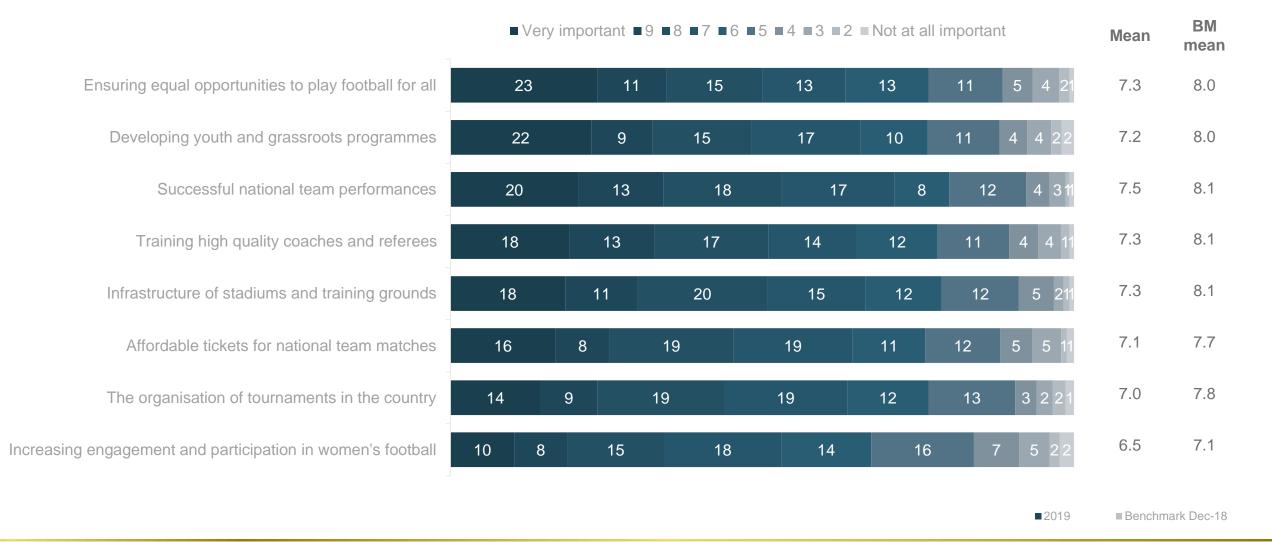


#### What does the National Association need to do to improve perceptions?

Theme 1	•	Inadequate performances on the pitch and therefore no successful results
Theme 2	•	Little support and dedication for academies and education for the youth
Theme 3	•	Politically dominated, corrupt and controlled by many entrepreneurs
Theme 4	•	Very bad organisation, corruption, minimal or no care for the development of football, stadiums
Theme 5	•	Corruption and clientelism leadership does not allow it to transcend young talents who have talent but have no acquaintances and money
Theme 6	•	Management and decision making regardless of the opinion of the football community, officials, poor support of football on the mass base – youth, village, female football

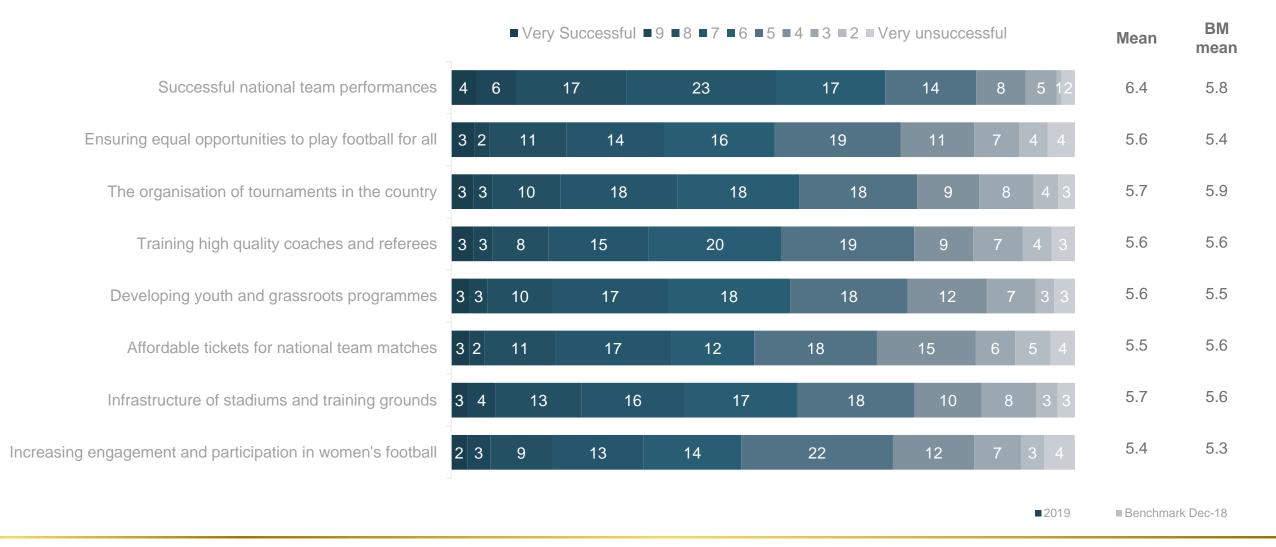


#### Important factors in running a successful football federation (%)



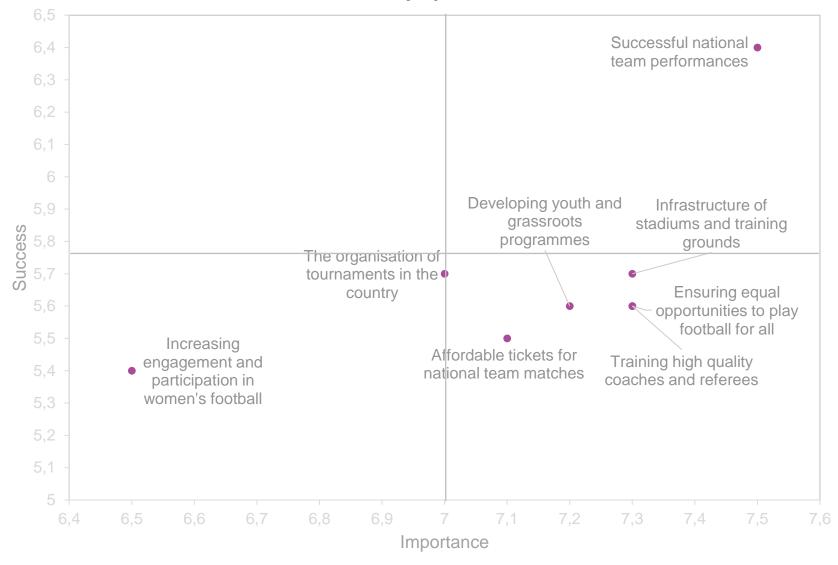


#### **Success of the National Association (%)**





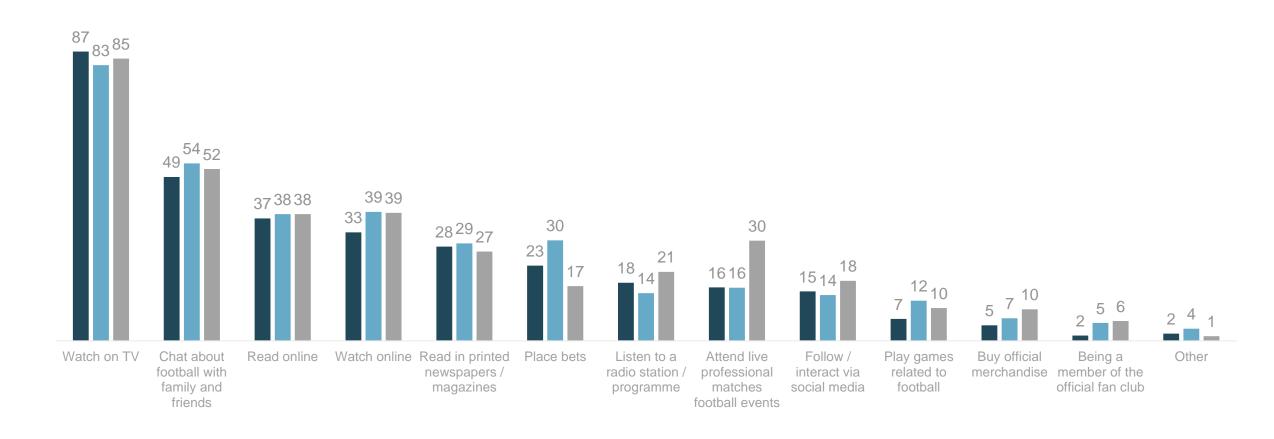
#### Importance of factors vs. Success of The SFZ (%)





## Communications

#### Football consumption among football fans (%)

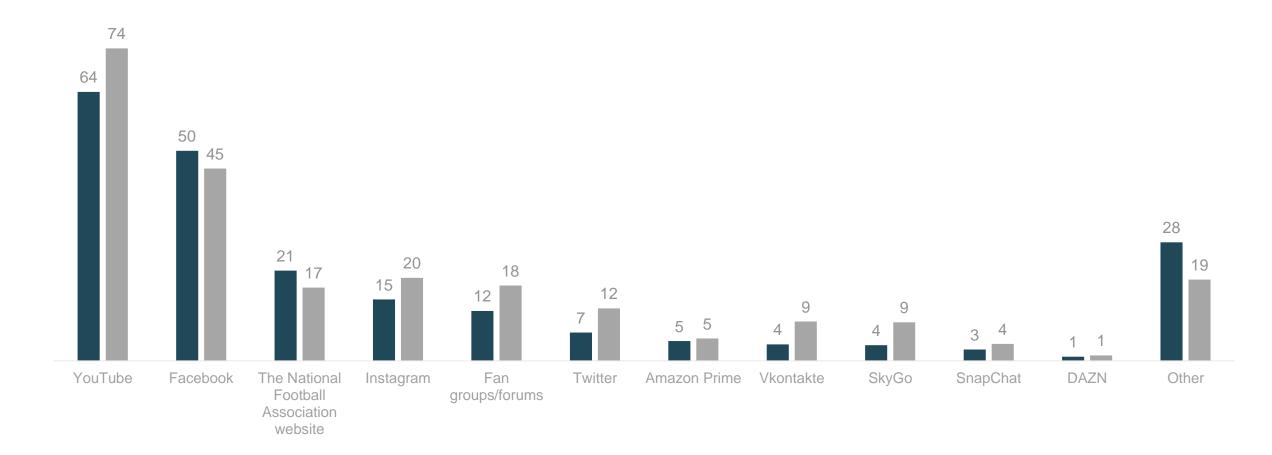


**2**016

**2**019



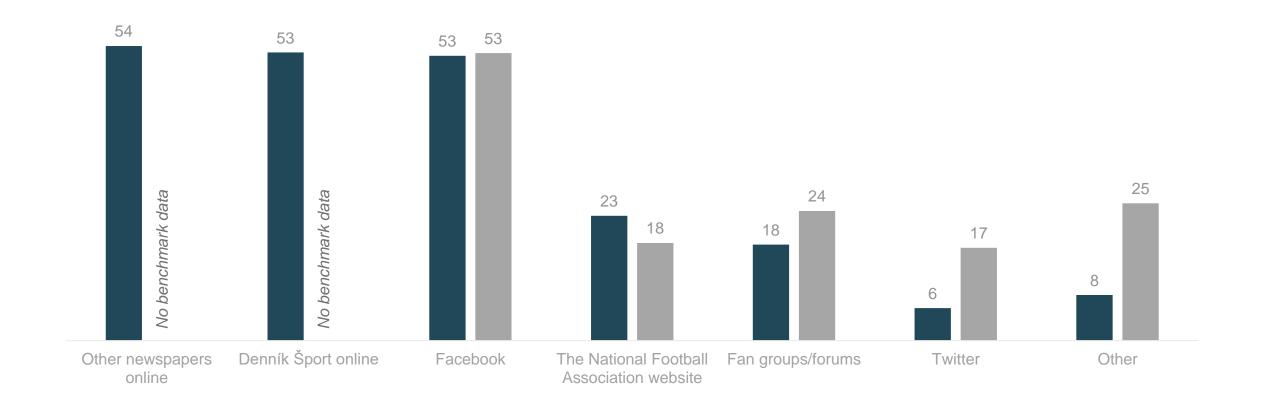
#### Football Consumption – Watching Online (%)







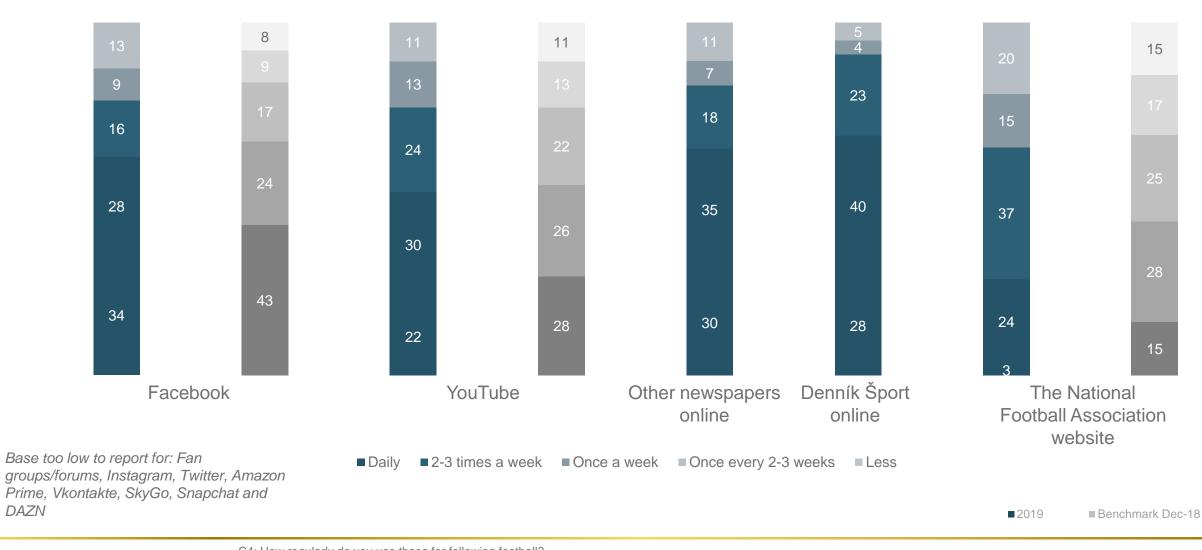
#### Football Consumption – Reading Online (%)



**2**019



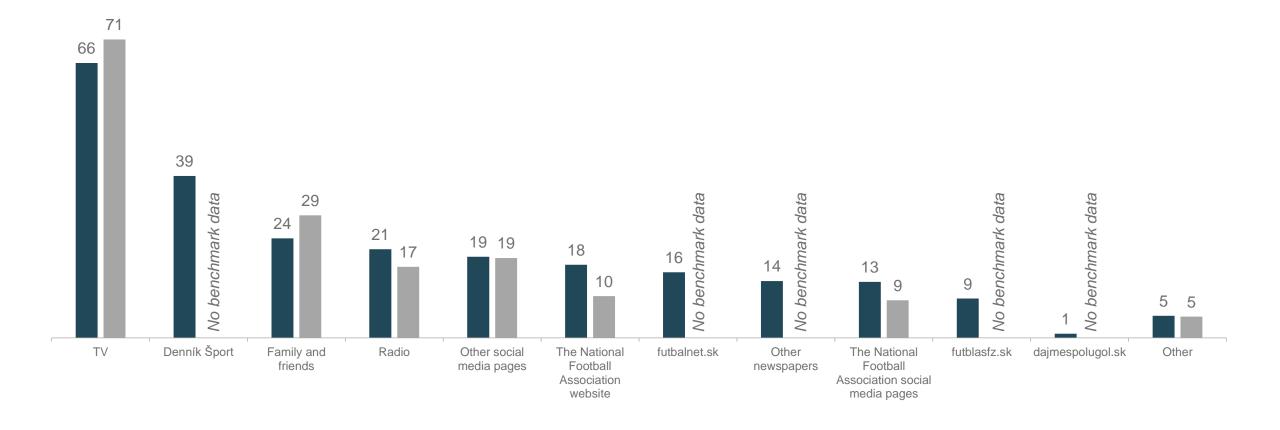
#### Frequency of usage (%)





DAZN

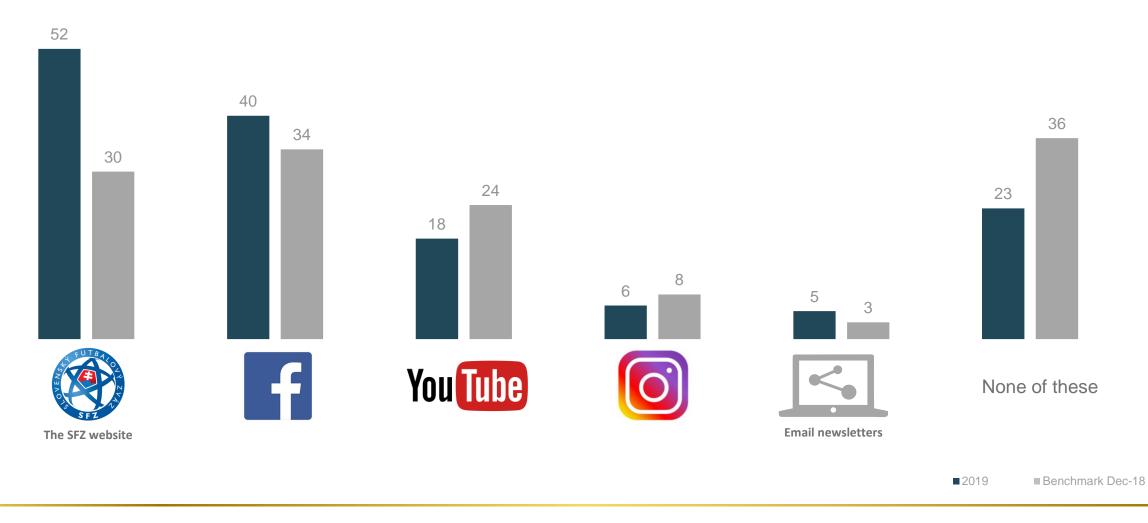
#### **National Men's Football Team News (%)**



**2019** 

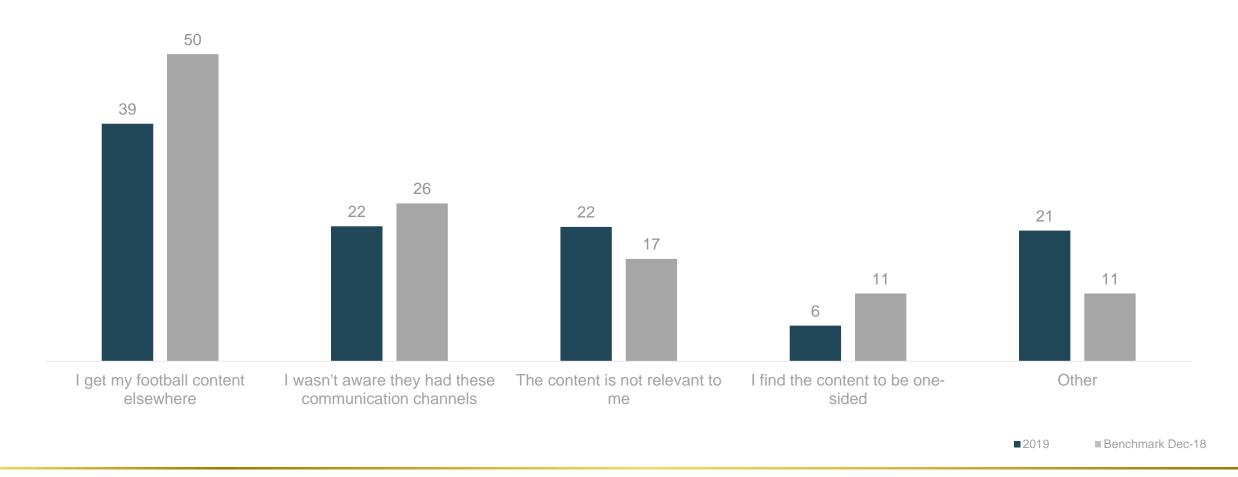


#### **Usage of the National Association's Communication Channels (%)**



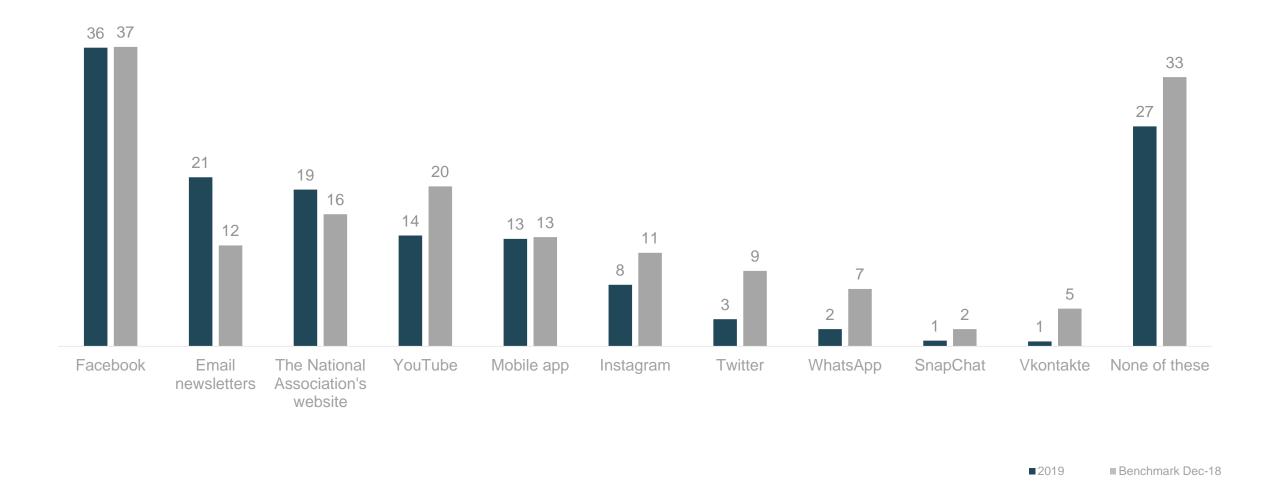


#### Reasons for not using the National Association's communications channels (%)



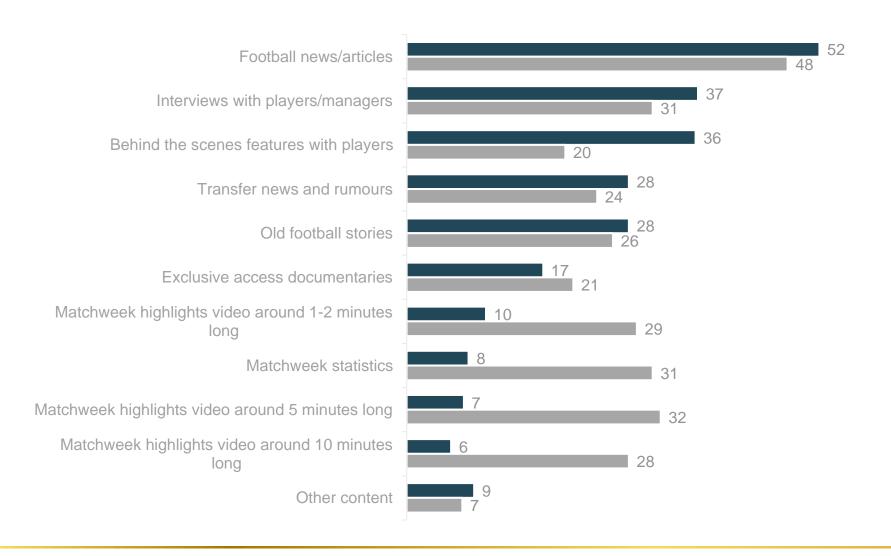


#### Preferred communication channels to receive news from the National Association (%)





#### Preferred digital sports content among football fans (%)





■ Benchmark Dec-18

**2019** 

### **Local Questions**

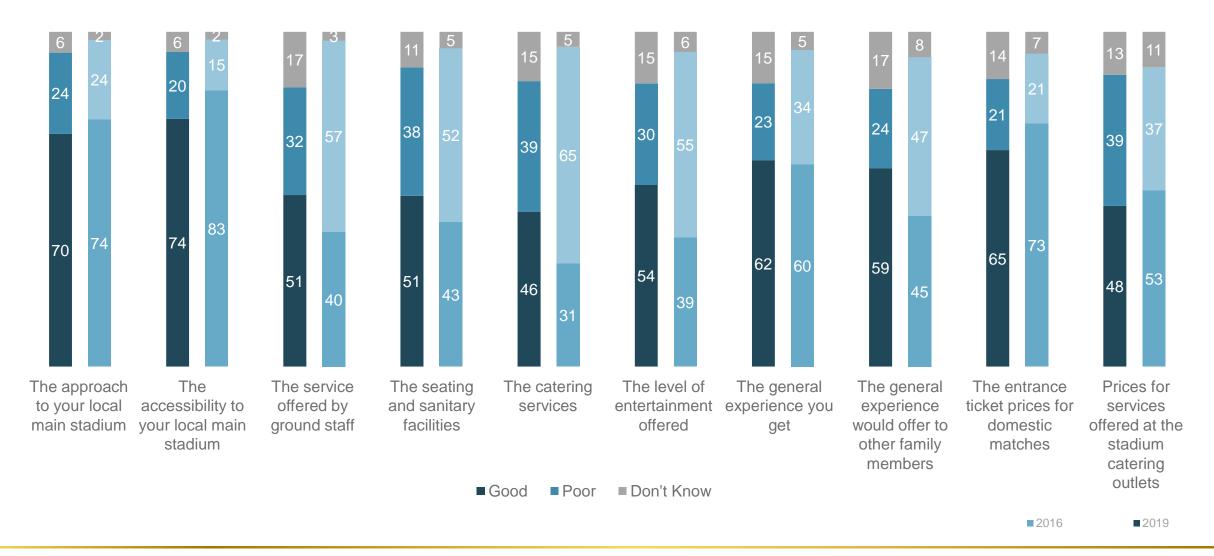
#### Cost of following sports (%)



**2016** 

**2019** 

#### Attitudes on the venue experience at local live matches (%)

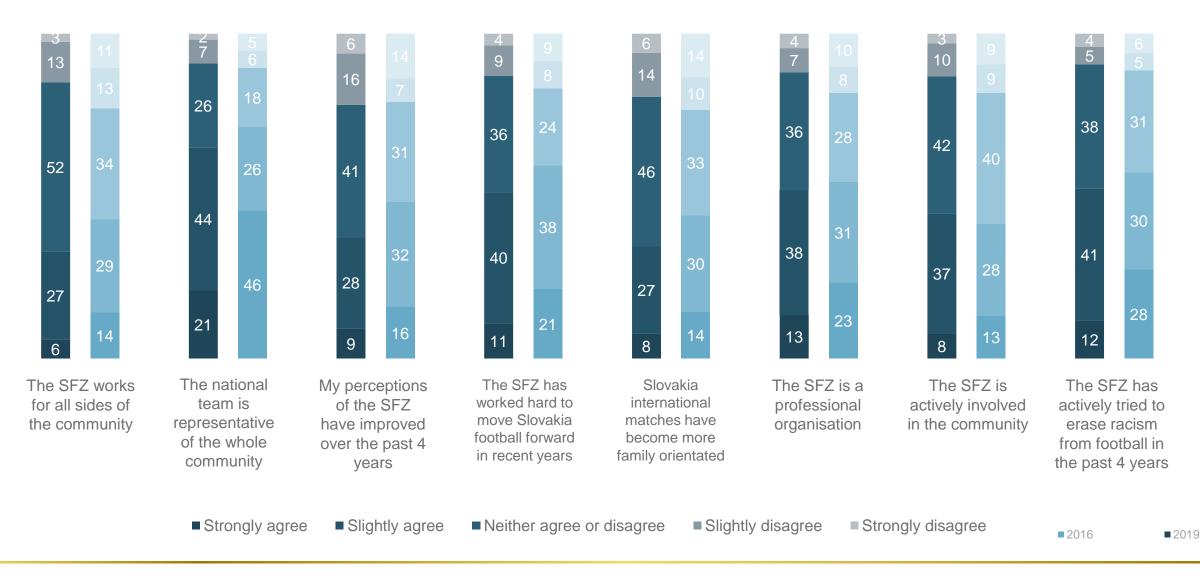




SK2: Thinking about your local stadium where you attend live matches, how would you rate the following aspects of the venue and stadium experience?

Base: Match attendees: 2019 (250); 2016 (230)

#### Attitudes to the SFZ (%)

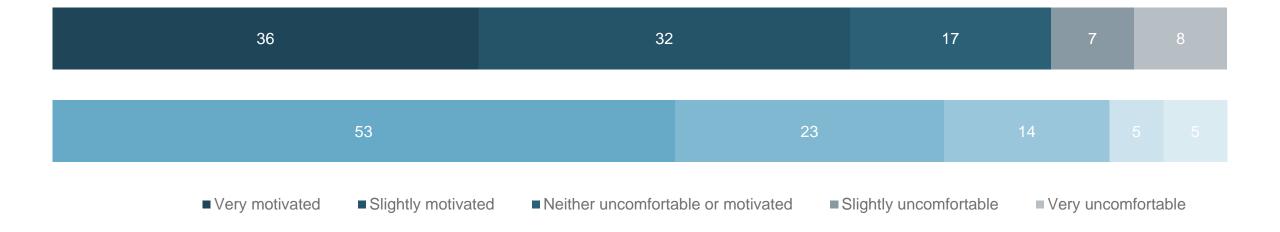




SK3: Please state the extent that you agree or disagree with the following statements about the SFZ and the national team within Slovak football.

Base: Football fans: 2019 (465), 2016 (454)

#### Feelings when the national anthem is played (%)

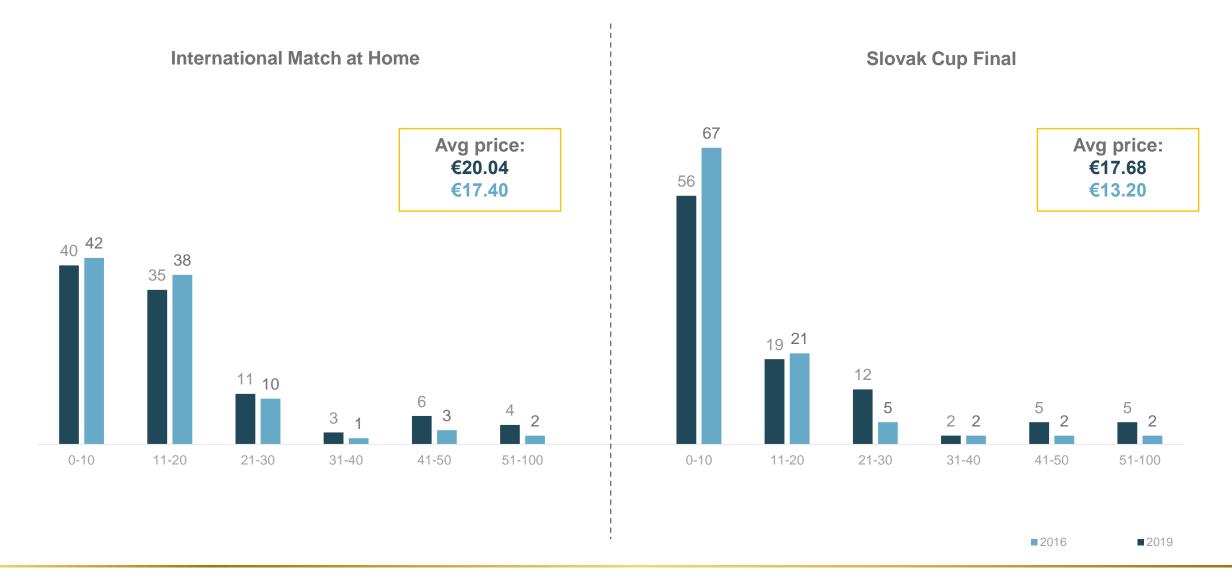




SK4: How do you feel when the national anthem is played at the Slovakia International matches on a scale from 1-5 with 1 being very uncomfortable to 5 very motivated?

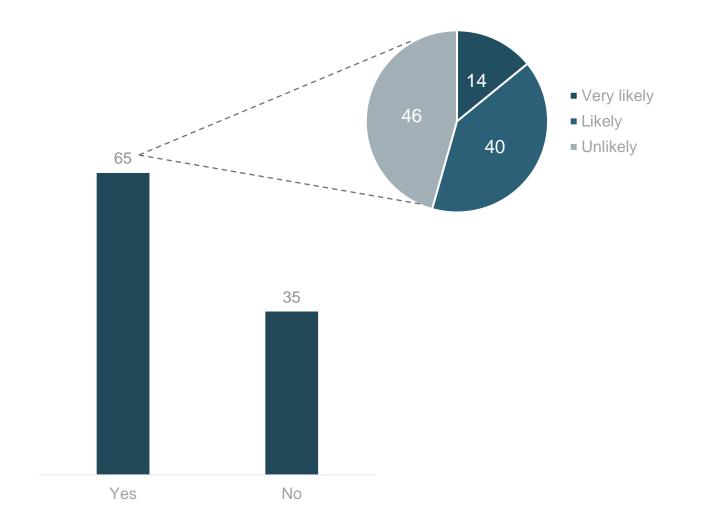
Base: Football fans: 2019 (465), 2016 (454)

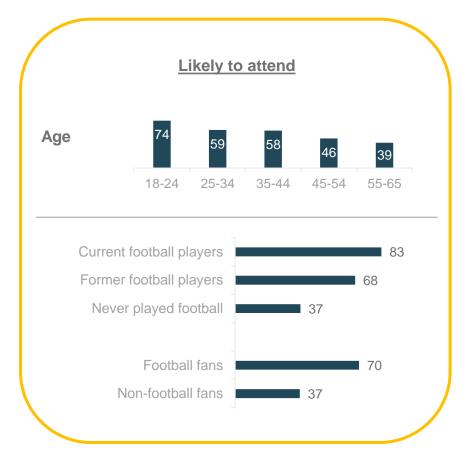
#### Fair average price for an... (%)





#### **UEFA** Championship interest and attendance (%)







#### President of The SFZ (%)

#1

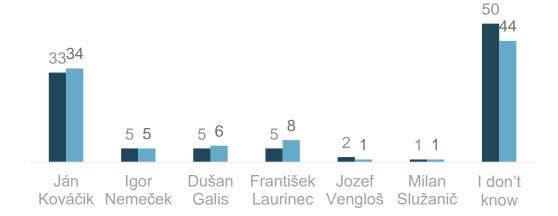


#2





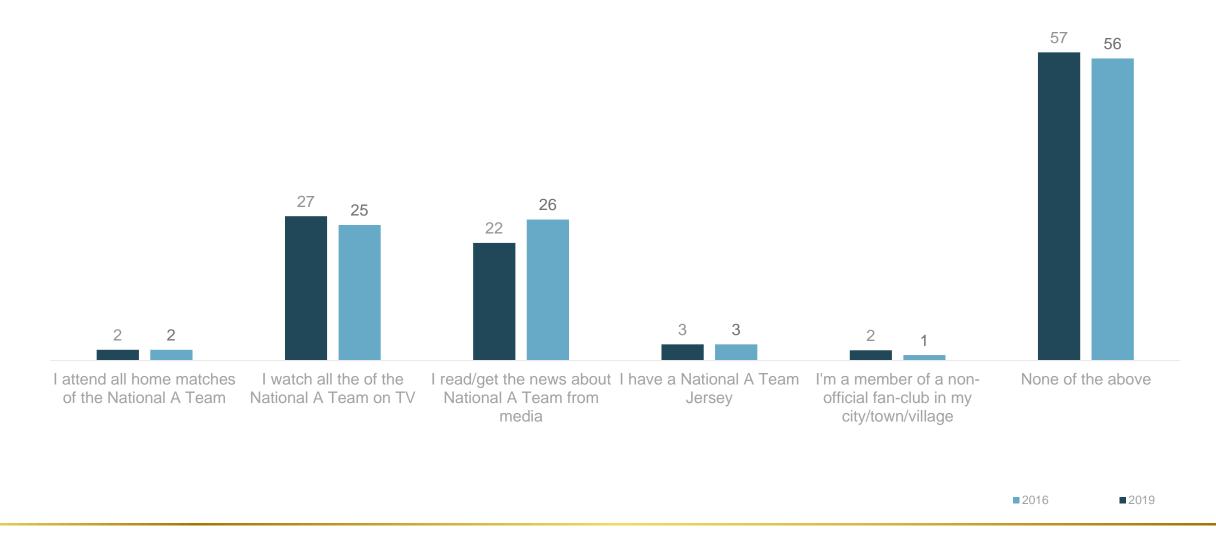




**2**016

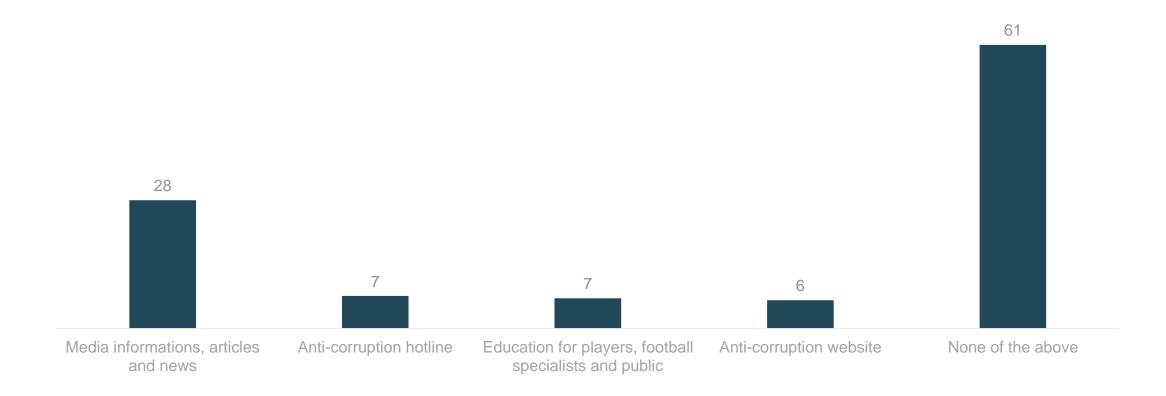
**2019** 

#### **National Team following (%)**



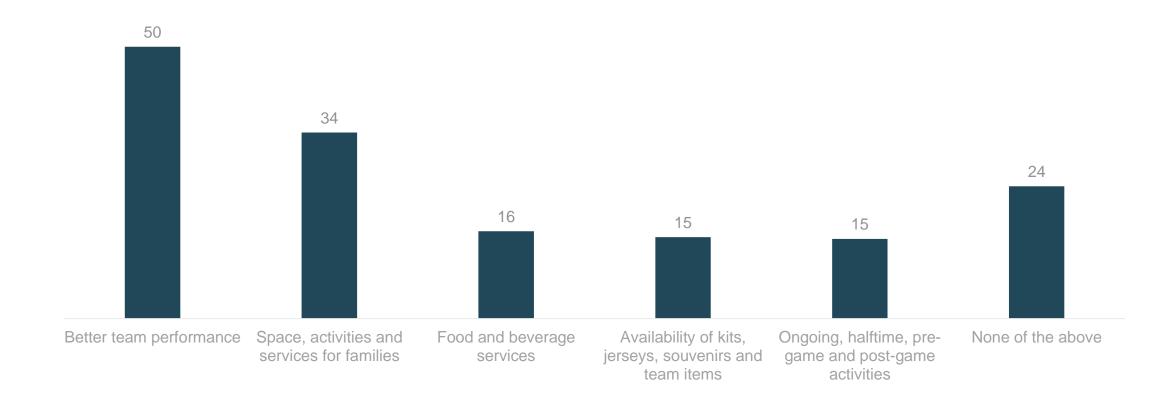


#### Awareness of anti-corruption initiatives (%)



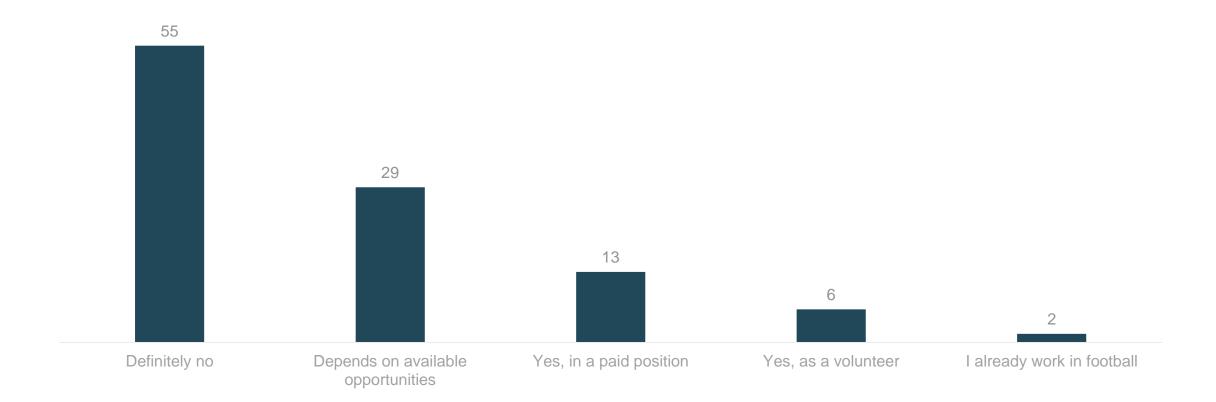


#### Improving stadium experience (%)





#### Working in football (%)





SK12: Would you like to work in football? Base: All respondents: 2019 (1001)

## Summary

#### **Summary of key points**

# Sports interest & football following

- Football ranked #2 and stable since 2016
- Overall football interest on par with European benchmark, though less engaged following
- National team football generates higher interest than domestic league, but gap is closing

# Football participation

- Sits behind individual sports amongst adults
- Is the most popular sport amongst children
- Emphasising social and fitness side of game & developing new formats could encourage more adult participation

#### Women's football

- Ranked #12 for interest
- "sport for men" perception
- Lack of media coverage and local teams a hindrance
- If growing women's football is a SFZ priority, it needs both Marketing / Comms as well as Grassroots working on a strategy

#### Image

- SFZ image has improved since 2016
- Still room for improvement, as there is a lack of understanding of the role of the SFZ
- Need to better promote SFZ's role outside the national team, in areas such as grassroots football

#### Engagement

- Website & Facebook page the strongest communication channels for the SFZ
- Opportunity to utilise these to better promote SFZ's initiatives
- Media
   partnerships
   remain essential
   as many people
   use non-SFZ
   channels (e.g.
   Dennik Sport)

# How will the SFZ use this information & how can UEFA GROW support further?

## Thank you

#### **About Kantar Media**

Kantar Media is a global leader in media intelligence, providing clients with the data they need to make informed decisions on all aspects of media measurement, monitoring and selection. Part of Kantar, the data investment management arm of WPP, Kantar Media provides the most comprehensive and accurate intelligence on media consumption, performance and value. For further information, please visit us at <a href="https://www.kantarmedia.com">www.kantarmedia.com</a>

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#### Notes on methodology

- The fieldwork was conducted using CAWI methodology
  - The same questionnaire script as used in all UEFA GROW projects was used
- Fieldwork and translation was carried out by Lightspeed
- · All interviews were conducted in Slovakian.
- Based on the quota requirements of the study, Lightspeed create a Sample Plan. This is used to identify those on the panel which match relevant criteria e.g. age, gender, region
  - Lightspeed aim to target as closely as possible in order to maximise sample
  - Quotas are reviewed on a daily basis and additional sample/reminders are sent out
  - If quotas are relaxed we will often re-invite those who had previously screened out
- Quality assurance
  - All links are checked by our QA team
  - We run soft launch data checks upon completion of c.10%
  - Final data checks are also carried out when fieldwork closes
  - We also check for non-sense verbatims and speedsters, any respondent entering nonsense responses i.e. ddfghldfkgld, is removed from the data
- The average length of interviews was 20 minutes

Fieldwork period: 22<sup>nd</sup> March – 2<sup>nd</sup> April 2019

#### **Quality at all stages**

As a sizeable global network, consistency and quality in execution and delivery is core to our value proposition. We use a common software and data collection platform for analysis around the globe, this ensures consistent and high quality data collection.

Practice and methodology experts work in consultation with the researchers and operations experts. The aim is to maximise consistency and quality of protocols and practices across countries, whilst reflecting local conditions. Liaison with local countries during the design, costing and set-up phase is handled through our multi-country project team. Within these hubs there are project managers and client service teams.

To ensure data accuracy we focus on checking and traceability throughout the process from collection through to analysis and delivery. This includes using back checks during fieldwork, internally developed systems such as WebEdit and Data Validation Portal to check data quality for multi-country projects, and the use of dedicated quality checking departments, independent of the core project team, to check scripts, analysis, toplines, raw data and reporting outputs.

We firmly believe that methodology and quality is not a hygiene factor. It creates the foundation upon which great insights are built and correct business decisions made. Despite what others might claim, high-quality datagathering is not easily outsourced, particularly on a global scale. Owning our own end-to-end operational capability gives us absolute control over quality. This is core to our philosophy and means that you can have 100% confidence in the robustness of the data.

As part of our commitment to quality and information security, we adhere to the following standards and industry requirements:

- MRS and ESOMAR professional codes of conduct
- ISO 20252: international market research quality standard
- ISO 9001: international standard for quality management systems
- ISO 27001: international standard for data security
- The UK Data Protection Act 1998
- GDPR Ready
- Cyber Essentials





